

## RE: unable to remotely access the servers through terminal services

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.termserv.clients/2004-06/0344.html>

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I am having the exact same problem with 7 of our windows 2000 server machines. We can netmeeting into them fine but cannot terminal service in. It acts like the service isnt running, even tho it is. We also were infected with the Korgo virus (version O) and ran the symantec fix. Anyone have any ideas on this one?

"Brij" wrote:

> HI  
>  
> Please help me to solve this issue.  
> In my office i am having 4 2000 servers and 2 2003  
> servers. i use to connect to all these servers remotely  
> from my client PC within the network for  
> troubleshooting.i have enabled terminal services in the  
> 2K servers for the same.  
> last week my network got effected by a virus  
> named "w32.korgo-l.worm". This came in to notice while  
> some of the users started complaning that thier system is  
> shutting down continously (all 2K prof clients)  
> with "LASS.EXE" some error. when i checked the servers  
> out of 4, 3 2K servers got shutdown showing the  
> infection. Then i installed the patch and updation  
> specified in symantec and brought the systems back.  
> Now the 3 2K servers which got infected i am not able to  
> remotely access, it's showing "Client could not establish  
> connection" and so. But the 2K server which was not  
> infected i am able to access remotely and also my 2K3  
> servers.  
> i tried uninstalling and installing the Terminal services  
> but still not working  
> Can anybody tell me which is blocking by remote access  
> conneciton to these servers and how i can overcome this  
> issue, please!!!!  
>  
> Thanks  
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