

Re: Error opening .jpg files in a TS outlok session

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.termserv.clients/2004-03/0121.html>

From: Brad Pears (*bradp_at_truenorthloghomes.com*)

Date: 03/05/04

Date: Fri, 5 Mar 2004 14:30:28 -0500

Thanks for that info.

Unfortunately, I am logged in as the administrator on a TS session and still getting the exact same message when I try to double click a .jpg attachment.

Our Office software is installed on the D: drive as opposed to the C drive due to space constraints at the time. Might this have something to do with it? Maybe there is a hardcoded "c:\program files" somewhere in on eof the registry keys??

Anything else to try?

Thanks,

Brad

"Patrick Rouse [MVP]" <anonymous@discussions.microsoft.com> wrote in message news:97289A36-FA8E-4541-825D-E43866A4E697@microsoft.com...

> *The problem is due to insufficient registry permissions on Microsoft Photo Editor that installs with Microsoft Office.*

>

> <http://support.microsoft.com/?kbid=260151>

>

> *Patrick Rouse*

> *Microsoft MVP – Terminal Server*

> <http://www.workthin.com>

>

> ----- *Brad Pears wrote:* -----

>

> *We have Office 2000 installed on our Windows 2000 Terminal Server.*

Anytime a

> *user attempts to open a .jpg file attachment from their Outlook client by*

> *double-clicking it, they get a "The system cannot find the path specified"*

> *error.*

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- >
- > *However, if they save the attachment to their Terminal Server session*
- > *desktop (or any other location), they can then double click the file*
- and
- > *voila, up it comes.*
- >
- > *Does anybody have any ideas as to why one cannot launch the*
- attachment from
- > *within the Outlook client?*
- >
- > *The TS users do not have access to the iexplore.exe file so instead I*
set up- > *a file association so that Kodak "Imaging For Windows" application is*
- > *launched to display .jpg files.*
- >
- > *Could there be a problem with the Outlook app finding the required*
- > *application to launch the jpg file?*
- >
- > *Any help would be most appreciated!*
- >
- > *Thanks,*
- >
- > *Brad*
- >
- >
- >