

RE: Event 1004 Terminal Server Cannot issue a client license

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.termserv.apps/2006-02/msg00013.html>

- *From:* Ismael <Ismael@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 3 Feb 2006 12:27:26 -0800
-

Vera, by default Windows 2000 client/XP does not require license to connect to Citrix Server. My question is if, I install TS CALS for CE devices to connect will that affect the Windows 2000/XP clients?

"Vera Noest [MVP]" wrote:

??? Now I don't follow you, I'm afraid.
I thought you had a problem with Windows CE devices?

Vera Noest
MCSE, CCEA, Microsoft MVP – Terminal Server
TS troubleshooting: <http://ts.veranoest.net>
SQL troubleshooting: <http://sql.veranoest.net>
___ please respond in newsgroup, NOT by private email ___

=?Utf-8?B?SXNtYWVs?= <Ismael@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote on
03 feb 2006 in microsoft.public.win2000.termserv.apps:

Thanks Vera. Installing this will not affect the Windows 2000/XP client that currently does not require CAL.

Ismael

"Vera Noest [MVP]" wrote:

The previous reply was actually made by Patrick. Sorry if I confused you by jumping in and making this a "conference" thread
:-)

Note that a Windows 2000 Terminal Server will *not* recognize Per User TS CALs, so don't buy those. Assuming that your

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TS

Licensing Server also runs on W2K, you will not be able to install them as Per User either. So the discussion about Per User versus Per Device does not apply to your situation.

You will have to install Per Device TS CALs, which will be issued to any device which needs one, on a first-come basis.

Note that neither Per User nor Per Device TS CALs are concurrent. You need one for every device (or user, if running 2003) who connects. With 7 tablet PCs, you'll need 7 TS CALs.

Vera Noest

MCSE, CCEA, Microsoft MVP – Terminal Server

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SQL troubleshooting: <http://sql.veranoest.net>

___ please respond in newsgroup, NOT by private email ___

=?Utf-8?B?SXNtYWVs?=
<Ismael@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote

on 02 feb 2006 in microsoft.public.win2000.termserv.apps:

Thanks once again for your response Vera,
you are enlightening me. Let me see if I understood what you are saying. Every user that login gets a CAL tied to his username. In other words if users A, B, C, D and E were previously given CAL user F will be granted a temporary license. Is this correct?

Thanks,

"Patrick Rouse" wrote:

I don't think 2000 recognises Per-User TSCALs, but in any case, Per-User TSCALs are not issued, tracked or in any way associated with a device. The TS, when in per user mode,

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just checks for an activated
TSLs, with installed
per-user
TSCALs. If this is found,
the logon is successful. If
one
is found, but doesn't have
per-user TSCALs, a TEMP
License
is issued to the client, which
is good for 30 days.

--

Patrick Rouse
Microsoft MVP – Terminal
Server
<http://www.sessioncomputing.com>

"Ismael" wrote:

Thanks for
your
response
Vera. Now,
for the TS
License
there are
two kinds,
Per Device
or Per User.
Which one
will apply
in my case
if I have 7
Tablet PC
with only 2
or
3
concurrent
connections
to our Citrix
Server? If I
purchase 5
Per User
CAL will I
have issue
with the
other

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two Tables?

Ismael

"Vera Noest
[MVP]"
wrote:

The
hotfix
alone
will
certainly
not
solve
your
problem!

You
must
first
buy
and
install
TS
CALs
for
your
CE
thin
clients.
And
then
maybe
you
need
a
hotfix
wo
make
it
all
work.

There
are
a
couple
of
known

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problems
with
issuing
permanent
licenses
to
thin
client,
which
previously
have
been
issued
a
temporary
license
which
now
has
expired
(as
is
the
case
with
your
thin
clients).

Patrick
was
anticipating
such
a
problem,
that's
why
he
already
included
a
link
to
a
hotfix.
But
you
must
have
the
TS

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CALs
to
start
with!

Vera
Noest
MCSE,
CCEA,
Microsoft
MVP

–
Terminal
Server
TS
troubleshooting:
<http://ts.veranoest.net>
SQL
troubleshooting:
<http://sql.veranoest.net>

Please
reply
in
newsgroup
_____*

=?Utf-8?B?SXNtYWVs?=
<Ismael@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
on
02
feb
2006:

Thanks
for
the
reply
Patrick.
The
KB
article
that
applies
in
my
case
is
KB827355,

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it
says
to
apply
the
hotfix
but
not
to
purchase
the
TS
License.
That
is
why
I
was
a
little
bit
confuse
whether
I
need
to
buy
the
TS
CAL
or
just
apply
the
hotfix.
I
will
apply
the
hotfix
I
will
let
yiu
know
if
it
will
fix
the
problem.

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"Patrick
Rouse"
wrote:

Yes
you
do.

<http://support.microsoft.com/default.aspx?scid=825027>

<http://www.sessioncomputing.com/licensing>

--

Patrick
Rouse
Microsoft
MVP

-

Terminal
Server

<http://www.sessioncomputing.com>

"Ismael"
wrote:

I
have
a
Citrix
Metaframe
1.8
running
on
Windows
2000
server
with
SP4.
Do
I
need
a
Terminal
Services

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license
for
Windows
CE
client
to
connect
to
the
Citrix
Server?
The
client
is
using
Citrix
ICA
to
connect.
I
get
event
id
1004,
terminal
server
cannot
issue
a
client
license.
Windows
2000
professional
clients
connects
without
any
problem.