

microsoft.public.win2000.setup: error: Windows could not load the installer for MEDIA..."

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Source: <http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.setup/2005-01/0262.html>

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I have win2K with SP4 running on an ASUS A7V8X mobo with an nvidia gforce4 mx 4000 video card. Using on board AC'97 default audio; only other multimedia card installed is a WinPVR TV card. Done all updates, including mobo bios via 4in1 drivers and video drivers. Opening the hardware device manager shows no yellow warning marks anywhere. This machine has worked fine, until the latest series of "fixes" from the microsoft update site. Now, in the multimedia section, when I open any of the 11 devices listed and click on the driver tab, I get:

Windows could not load the installer for MEDIA. Contact your hardware vendor for assistance. [OK]

The same error comes up 4 times with dxdiag (9.0c installed) during dxdiag's scan, however the output file shows no errors or problems.

I uninstalled every codec I could find (DivX, Thorica, etc.), rebooted to safe mode (admin), and attempted to remove any of the sound devices. The system not only popped up the error windows for each one, but also told me I could NOT uninstall them (they were needed to boot the computer, it said). I attempted to update the driver (viny1'97) for the wdm by pointing it at a new new file (alcxwdm0.inf) , but not only did it pop up the installer error, it also said that it was unable to locate a driver for the device. Note that windows "reports" that all devices are working properly (HAH!).

In searching the web I found

<http://www.computing.net/windowsxp/wwwboard/forum/61021.html> (but it references winXP, but i'm running win2k). There are also references to the 837119 KB hotfix on the web, but again that's XP, not 2K.

What is going on, and how can I fix this? Does this have anything to do with the fact that my microphone input doesn't work? Also, in the Cyan game Uru, some of the textures in the game scenes are whited out, resembling a snow field. I should NOT have to do a "dirty install" (I hope), or the gods forbid a format C, but that's too

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often the standard response (when in doubt, destroy years of work, too bad for you). Any help would be appreciated.

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