

Re: Outlook Express in 2000

Source: <http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.setup/2004-08/0054.html>

From: Bruce Lawrence (*blawrence_at_shaw.ca*)

Date: 08/03/04

Date: Mon, 2 Aug 2004 22:15:03 -0600

Thanks but none of these work. Searched for *.wab came back with nothing. The registry has no listing for WAB4. Any other ideas how things disappeared
Bruce

"Elijah Landreth [MSFT]" <a-elijal@online.microsoft.com> wrote in message news:00o%233zNeEHA.3520@TK2MSFTNGP10.phx.gbl...

> *This is for the following versions:*

> – *Microsoft Outlook Express 5.0 for Windows 95*

> – *Microsoft Outlook Express 4.0 for Windows 95*

> – *MSN 2.5 (Version: 2.5)*

> – *MSN 2.6 (Version: 2.6)*

> – *MSN 5.0 (Version: 5.0)*

> – *MSN 5.1 (Version: 5.1)*

>

> *To resolve this issue, rename and then re-create the Windows address book file. To do this, use the following steps:*

>

>

> *1. Click Start, point to Find, and then click Files Or Folders.*

>

> *2. In the Named box, type "*.wab" (without the quotation marks), and then click Find Now.*

>

> *3. In the list of found files, right-click the following file*

>

> *"<MSN Member ID>.wab" (without the quotation marks) and then click Rename.*

>

> *4. Type the following line, and then press ENTER:*

>

> *"<MSN Member ID>.old" (without the quotation marks)*

>

> *5. Close the Find: Files Named *.wab window.*

>

> *6. Double-click the Outlook Express icon on the desktop. The MSN, The Microsoft Network, Sign-In screen appears and a new Windows address book file is created.*

>

>
> *If you try the above and it does not resolve your issue then delete the*
> *following registry key and restart your computer:*
> *HKEY_CURRENT_USER\Software\Microsoft\WAB\WAB4\Wab File Name*
>
>
> --
> *Elijah Landreth [MSFT]*
> *Enterprise Platform Support*
>
> *This posting is provided "AS IS" with no warranties, and confers no*
rights.
> *"Bruce Lawrence" <blawrence@shaw.ca> wrote in message*
> *news:e540iWNeEHA.3632@TK2MSFTNGP09.phx.gbl...*
> *> can someone give me some ideas.*
> *> I try to open Outlook Express and a message comes up saying:*
> *> The Address Book failed to load. Outlook Express is incorrectly*
> *configured,*
> *> please reinstall.*
> *> I have not changed anything. It is 2000 Build 2195 SP4. It is not seeing*
> *the*
> *> CD-ROM either, and everything is hooked up right and virus scan shows no*
> *> virus & spyware is gone, so any help would be gratefully appreciated. I*
am
> *> hooked up to a router and the other computer is XP Pro. The 2000 is my*
> *sons*
> *> computer.*
> *> Thanks for any replies*
> *> Bruce*
>
>
>
> > ----
> *> Outgoing mail is certified Virus Free.*
> *> Checked by AVG anti-virus system (<http://www.grisoft.com>).*
> *> Version: 6.0.732 / Virus Database: 486 - Release Date: 29/07/2004*
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