

microsoft.public.win2000.registry: Cannot shutdown / restart the system

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Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.registry/2004-07/0277.html>

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Hello,

I have seen such issues before, and normally the issue is caused after installing a security patch or service pack, this problem occurs typically because one of the Filter drivers by Veritas is not able to unload itself in the end and hence you will notice a black screen with a blinking cursor towards the left hand side of the screen. I would recommend you to go the Add/Remove programs and look for any software by Veritas, if we have any then please try uninstalling it and see if that helps.

Thanks

Karan Diwan