

microsoft.public.win2000.ras_routing: Re: Incoming VPN issues...works for some, but not all.

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Source:

http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.ras_routing/2004-05/0352.html

From: Robert L [MS-MVP] (*noreply_at_hotmail.com*)

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first of all, why do you use PIX as VPN server? quoted from

<http://www.ChicagoTech.net>

Error 721: Remote PPP peer or computer is not responding. If you have tried many thing other people suggest like rebooting, reloading hardware and re-installing the VPN or dial in connection, you still get the same problem. I will suggest to check the router settings and make sure TCP Port 1723, IP Protocol 47 (GRE) are opened. Also make sure that the router has the PPTP enabled and not firewall block the traffic. On the RAS server, check the DHCP settings.

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For more and other information, go to <http://www.ChicagoTech.net>

Don't send e-mail or reply to me except you need consulting services.

Posting on MS newsgroup will benefit all readers and you may get more help.

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Networking, Internet, Routing, VPN, Anti-Virus, Tips & Troubleshooting on <http://www.ChicagoTech.net>

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"Mark R." <markr@training{nospam}channel.com> wrote in message news:eed201c43d44\$147b6c80\$a301280a@phx.gbl...

>I have a native mode W2K AD environment. On the perimeter
> is a PIX 515 (sorry, not ISA Server, yet) as is my
> perimeter defense. the PIX also does P-NAT for our office.
> On the inside LAN I have a W2K member server that only
> exists to provide incoming VPN authentication and DHCP to
> requestors. On the PIX is a static route and access list
> that moves all PPTP/GRE traffic into the network to the
> VPN server for authentication. However, here is the issue.
> Only some users are allowed authentication, and then they
> only remain connected for about a minute and a half. The
> ones that never connect get all the way to "verifying
> username and password", it sits there for about 30
> seconds, then the "error 721" box pops up telling you that
> the "remote computer did not respond...yadda, yadda". The
> event logged on the VPN server for the clients that
> successfully connect and are dropped shortly thereafter is
> a happy message about being logged off because of user
> request (sorry, don't have the exact event id). We've
> tried both W2K and XP clients, with encryption on and off
> with the same results. Also, the users that can connect
> can do it from pretty much any machine, while the ones

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> that cannot connect are in the same boat (cannot connect
> from anywhere). We're not doing any fancy-schmancy
> VLANning or weird layer 3 switching (I hope...will have to
> check further up the food chain on that one).
> Anyhow...sorry to ramble. Lemme know if there are ideas
> out there.
>
> Mark