

## Re: spoolsv.exe memory leak

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.printing/2004-08/0035.html>

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**From:** Alan Morris\ (MSFT) ([alanmo\\_at\\_online.microsoft.com](mailto:alanmo_at_online.microsoft.com))

**Date:** 08/03/04

Date: Tue, 3 Aug 2004 11:41:45 -0700

Are these 21 shared printers on Pro or is the Pro machine connecting to a server?

--

Alan Morris

Windows Printing Team

Search the Microsoft Knowledge Base here:

[http://support.microsoft.com/default.aspx?scid=fh;\[ln\];kbhowto](http://support.microsoft.com/default.aspx?scid=fh;[ln];kbhowto)

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"clendeni" <[bclenden\[nospam\]@tchd.org](mailto:bclenden[nospam]@tchd.org)> wrote in message

news:52E8E748-574D-4CC4-BA16-08C3D8765B2C@microsoft.com...

> I'm running 2000 pro. I'll try backing down drivers to win defaults.

>

> Thanks,

> clendeni

>

> "Alan Morris(MSFT)" wrote:

>

> > you can run prndrvr.vbs in system32 (on Server 2003) to get a list from

> > command line. No UI necessary.

> >

> > Run with the drivers shipped on the Server 2003 CD for the HP LJ 4100,  
HP LJ

> > 1200,HP ColorLJ 4550, Xerox 460, Xerox 432 in an attempt to isolate the

> > issue.

> >

> > I'll ask the HP and Xerox testers here if there are any known leaks on  
these

> > device drivers.

> >

> > Wade made a comment that he is using Server 2003. Clendeni are you  
running

> > Win2k or Server 2003?

> >

> > --

> > Alan Morris

> > Windows Printing Team

> > Search the Microsoft Knowledge Base here:

> > [http://support.microsoft.com/default.aspx?scid=fh;\[ln\];kbhowto](http://support.microsoft.com/default.aspx?scid=fh;[ln];kbhowto)

> >

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rights.

> >

> > "clendeni" <[bclenden\[nospam\]@tchd.org](mailto:bclenden[nospam]@tchd.org)> wrote in message

> > news:46FEFDC0-761F-438A-B535-1860F6937C2B@microsoft.com...

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> > > I currently have 21 printers set up on my PC. All of them are network  
> > printers and this is the only pc in our network having this problem.  
Most  
> > of the printers are HP with a few Xerox mixed in. Here is a partial  
list of  
> > the printers since not all of the details loaded before spoolsv locked  
up my  
> > PC.  
> > > HP LJ 4100n (3 printers)  
> > > HP business Jet 2280 (2 printers)  
> > > HP 1200n (3 printers)  
> > > HP 2250tn (1 printer)  
> > > HP 4550n (1 printer)  
> > > Xerox 460ST (1 printer)  
> > > Xerox 432ST (4 printers)  
> > > 6 that didnt load descriptions.  
> > >  
> > > Hope this helps. Thanks again,  
> > > clendeni  
> > >  
> > > "Wade Rocco" wrote:  
> > >  
> > > > I am having a similar problem. I am running server 2003 as a print  
> > > > severer  
> > > > hosting about 2 printers (Hp 4050, 800, 5s1/ and a few canon  
> > > > imageRunners).  
> > > > My spoolsv.exe takes 100 percent of the systems resources.  
> > > >  
> > > > Canon released some updated drivers for 2003, but they dont seem to  
help  
> > the  
> > > > problem.  
> > > >  
> > > >  
> > > > "Alan Morris(MSFT)" <alanmo@online.microsoft.com> wrote in message  
> > > > news:OCTXRLNeEHA.384@TK2MSFTNGP10.phx.gbl...  
> > > > > Leaking print drivers are the main thing to impact spooler memory  
> > > > >  
> > > > > Can you provide a list of drivers and version numbers?  
> > > > >  
> > > > > The Printers Folder UI runs within the explorer.exe process so  
making  
> > the  
> > > > > window bigger should have 0 effect upon spoolsv.exe.  
> > > > >  
> > > > > --  
> > > > > Alan Morris  
> > > > > Windows Printing Team  
> > > > > Search the Microsoft Knowledge Base here:  
> > > > > [http://support.microsoft.com/default.aspx?scid=fh;\[ln\];kbhowto](http://support.microsoft.com/default.aspx?scid=fh;[ln];kbhowto)  
> > > > >  
> > > > > This posting is provided "AS IS" with no warranties, and confers  
no  
> > > > > rights.  
> > > > >  
> > > > > "clendeni" <bclenden[nospam]@tchd.org> wrote in message  
> > > > > news:88DD99D3-4A65-466A-9383-22857B441A21@microsoft.com...  
> > > > > > If I turn on my printer my spoolsv.exe file memory usage expands  
> > > > > until I  
> > > > > > run out of virtual memory. I have also noticed that if I expand  
my  
> > > > > printers

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> > > > folder it causes the spoolsv.exe file to grow as well. If I  
restart  
> > the  
> > > > printer spool service the spoolsv.exe will go back to normal as  
long  
> > as my  
> > > > printer is turned off. Anyone have any ideas as to what is  
causing  
> > this?  
> > > > I  
> > > > ran the latest Norton virus scan and spybot but came back with  
> > nothing.  
> > > > >  
> > > > > Thanks in advance for any help,  
> > > > > clendeni  
> > > >  
> > > >  
> > >  
> > >  
> > >  
> >  
> >  
> >