

Re: How to stop disconnect from Internet

Source:

http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.new_user/2004-11/0033.html

From: Jan Il (abuse_at_localhost.com)

Date: 11/12/04

Date: Fri, 12 Nov 2004 17:53:43 -0500

Hi Matt :-)

Here is the error message now: Unknown error has occurred. When I click the details, here is what it says:

Configuration:

Protocol: NNTP

Port: 0

Secure(SSL): 0

Code: 80004005

I researching this Code, I found this site that refers to the error:

<http://support.microsoft.com/default.aspx?scid=kb%3Ben-us%3B224535>

It does look like the error and Code setup that I'm getting, but, as I said before, I have a DSL connection, not dial-up. I don't know for sure if this is just an OE problem or not, as it does not happen when logged on as the Administrator, only as a User.

Don't know if it will make a difference, but, I have unchecked the LAN setting and it now show Any available, so I guess I'll see how that goes.

Thank you for your time and help. I really appreciate it. :-)

Jan :)

> Jan:

>

> Assuming your other machine does not have the same connection issues,
> the next thing I would look at would be the network interface card
> itself. Here is one thing you should check:

>

> Go to "Network Connections" in the Control Panel. Open the appropriate
> connection. Select "Properties", select the button "Configure" next to
> your NIC. Select the "Power Management" tab. Uncheck the "Allow the
> computer to turn off this device to save power" option. Hit "OK".

>

> *If this still doesn't solve the problem, verify that that your hub or
> switch is operating correctly. Try swapping the ports the computers are
> plugged into. If this still doesn't help, it may be a problem with the
> NIC itself. As a last resort, I would try swapping the NIC with the one
> in the good computer.*
>
> --
> *Matt Wagner
> Enterprise Engineering Center
> Microsoft Corporation*
>
> *Legal Disclaimer:
> This posting is provided "AS IS" with no warranties, and confers no
> rights. Use of included script samples are subject to the terms
> specified at <http://www.microsoft.com/info/cpyright.htm> Please do not
> send e-mail directly to this alias. This alias is for newsgroup purposes
> only.*
>
>
> *Jan Il wrote:
> > Hi Matt :-)*
> >
> >
> >> *Hi Jan:
> >>
> >> I am not aware of a setting like this for ethernet connections, only
> >> dial-up. Are you sure you are being disconnected from the your network?
> >> Does this behavior only occur in your newsgroup reader, or does it
> >> occur for all your network-aware applications? Can you ping other
> >> machines on your network? Is your internet gateway a using dial-up
> >> connection?*
> >
> >
> > *No...I don't have dial-up...we have Verizon DSL. There is only one
other
> > machine that uses the same hookup, and although they also have W2K, it
does
> > not have the problem. I just newly installed the W2K a few days ago on
an
> > added hard drive, and it does seem to happen mostly with my the
newsreader,
> > Outlook Express. But, it does happen at times with the Internet as
well.
> > Sometimes, when I go to open the Internet I get the 'Page cannot be
> > displayed' error. Generally, this is when the system has been idle for
a
> > couple of hours or more.*
> >
> > *However, just before I answering your reply, I was composing a rather
long
> > e-mail, and when I went to check this newsgroup, I got the error, as*

well as

> > *for the others I tried. Thus, I had to restart the machine.*

> >

> > *This happens on and off during the day, depending on how long the machine*

> > *sits idle. I never leave it active with the Internet, I always close IE*

when

> > *I'm not using it for a specific reason.*

> >

> > *I have had problems trying to update some of my programs, such as*

SpyBot, Ad

> > *and such, when they say they can't connect. But, as soon as I restart*

the

> > *machine, they can connect with no problem.*

> >

> > *I had Wine for several years, but, I did not experience this problem. I*

> > *thought perhaps that, not being familiar at all yet with the WOK, there*

was

> > *some adjustment I needed to make to prevent this from happening.*

> >

> > *Thank you very much for your time and assistance, I truly do appreciate*

it.

> > :-)

> >

> > *Jan :)*

> >

> >

> >> *Jan Il wrote:*

> >>

> >>> *Hi all :-) W2K SP4*

> >>>

> >>> *I recently installed the W2K on a new hard drive and all is working*

> >

> > *well,*

> >

> >>> *except that, when the machine has been sitting idle for a while, when I*

> >

> > *go*

> >

> >>> *to access a newsgroup I get an error dialog box that says an error has*

> >>> *occurred. It is the same type of box you get when you have not*

properly

> >>> *setup your server reference in an account for a group and it can't find*

> >

> > *any*

> >

> >>> *groups or that server.*

> >>>

> >>> *However, when I restart the computer, the connection is good again and*

> >

> > *no*

> >
> >>> *error messages. I was told that I need to disable the disconnect or*
> >
> > *some*
> >
> >>> *such for the ethernet so that it would not keep disconnecting when idle*
> >
> > *for*
> >
> >>> *a while, but, they could not remember how to do that.*
> >>>
> >>> *I am totally new to W2K and all it's variables, and don't want to go*
> >>> *venturing too much on my own just yet, thus, I would truly appreciate*
it
> >
> > *if*
> >
> >>> *someone could tell me where I should look to find the place for this*
> >>> *adjustment, or if there is another means to do so.*
> >>>
> >>> *Jan :)*
> >>>
> >>>
> >
> >
> >
> >