

Re: Can't see local network printer from Remote Desktop session over VPN

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.networking/2007-05/msg00085.html>

- *From:* Philip Herlihy <thiswillbounceback@xxxxxxx>
 - *Date:* Sat, 19 May 2007 16:51:20 +0100
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Pegasus (MVP) wrote:

"Philip Herlihy" <thiswillbounceback@xxxxxxx> wrote in message
[news:f20576\\$nr\\$1\\$8302bc10@xxxxxxxxxxxxxxxxxxxxxx](mailto:news:f20576nr1$8302bc10@xxxxxxxxxxxxxxxxxxxxxx)

Title says it all, I hope.

We have two offices connected by VPN using Netgear FVS114 firewall/routers. We want to print locally from the Remote Desktop session. Within the remote session, I can ping the network address of the local printer, and can even connect to its administrative "web" page, but I can't print to it. I've set up a Standard TCP/IP port (exactly as I did for the local machine) and I've tried a bewildering array of "workarounds", including sharing the printer from another local machine and trying to connect to that – all to no avail.

At the moment I'm considering installing a PDF pseudo-printer, printing to a local PDF file, saving that to a network share (set up using NET USE) and then printing again locally – but there has to be a better way! Anyone here know what it is? I'd sure be grateful!

Phil, London

Remote Desktop does not support advanced printers such as DOT4 printers – see here:
<http://support.microsoft.com/default.aspx?scid=kb:en-us:302361>

To test if your setup is correct, install the driver for an HP LJ 4L printer. There is no need to physically connect such a printer. If this printer is visible then your setup is correct and your real printer is incompatible with Remote Desktop.

Re: Can't see local network printer from Remote Desktop session over VPN

Thanks, Pegasus – sorry about the long delay in responding; I've been swamped with other work.

I tried the registry change mentioned in the link, and can indeed now see the non-existent HP printer. I can also see printers which are shared out from this and other machines. I have some more tinkering to do – I'll let you know if I get something to work.

Phil

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