



Re: Cannot get IP address from Router DHCP

> the wired desktop so I disabled the wireless connection on the laptop  
> and connected the cable that went to the desktop to the laptop and it  
> could connect to the network, to the setup utility of the router and  
> to the internet. That, I think, means that the cable and the port on  
> the router works.

OK.

>  
> I am puzzled at the fact that I can ping the router and the DNS server  
> on my ISP but I am not able to get to it's setup utility on the  
> browser nor to the internet. If I can ping the DNS servers on my ISP,  
> isn't it true that I am actually getting to the internet?

Yes.

> If that's  
> true, why can't I browse it?

Usually a DNS problem.

> The same is true for pinging the router.  
> If I can ping it, then why I cannot get it to display its setup page?

That sounds like another problem to me, as it doesn't have any name  
resolution issues....

Do you have any software firewalls in use?

>  
>>>  
>>> I really appreciate your help; thanks,  
>>> Efren  
>>  
>> You're welcome – hope I am indeed helping.  
>  
> You're trying and that's great and I sincerely thank you,  
>

<snip>

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• *Follow-Ups:*

◆ **Re: Cannot get IP address from Router DHCP**

◇ From: Efren

• *References:*

◆ **Cannot get IP address from Router DHCP**

◇ From: Efren

Re: Cannot get IP address from Router DHCP

- ◆ **Re: Cannot get IP address from Router DHCP**
  - ◇ From: Lanwench [MVP – Exchange]
- ◆ **Re: Cannot get IP address from Router DHCP**
  - ◇ From: Efren
- ◆ **Re: Cannot get IP address from Router DHCP**
  - ◇ From: Lanwench [MVP – Exchange]
- ◆ **Re: Cannot get IP address from Router DHCP**
  - ◇ From: Efren

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