

# Networking Issue with Microsoft Windows XP Home

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*Source:*

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.networking/2005-06/msg00258.html>

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  - *Date:* Wed, 15 Jun 2005 02:55:02 -0700
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A users laptop has come into my office with a particularly unusual problem.

It cant connect to any website, even though the proxy settings are correct. When I attempt to connect to any website I get "The page cannot be displayed". I am able to "ping" machines connected to the LAN (by name and IP address) and even connect to them via Windows sharing. I am also able to "ping" the machine in question from my workstation. I can ping websites if i know the IP address but not by name(when I do I get the following error "Ping request could not find host ????. Please check the name and try again.")... I also done a "tracert" but this failed and stopped at the first hop.

I have tried numerous things one of which was suggested by my colleagues which was to delete the "hosts" file which I have done but it has not made any difference.

I would say it was a DNS issue that only seems to be affecting this machine, but I don't know exactly what the problem is.

Any and all suggestions will be helpful.

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- *Follow-Ups:*
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    - ◇ *From:* Tony
  - ◆ ***Re: Networking Issue with Microsoft Windows XP Home***
    - ◇ *From:* Pegasus \(\MVP\)

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