

## RE: download hangs with no error on DSL under Windows 2000 pro

*Source:*

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.networking/2005-02/0995.html>

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*Date:* 02/18/05

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Final hello World,

My problem is solved and I want to tell you what is was.

Well I don't know EXACTLY the reasons but well the cause. As I told you in the previous message I rebuild my config with XP and it worked. Then I decided to restart from scratch and rebuild the PC with W95 first and W2K in second place (just to see). And I saw it worked with no special driver and no change in the config.

I was happy and continue with the rebuild of the PC and installed SWsss and finally I installed ZoneAlarm. Everything worked fine (when talking about connection to internet in and out) excepted that I was again in trouble when downloading pictures or files....

When I wrote this question in the forum in first instance, I also had added zonealarm, but I had removed it because I knew it could cause problem if incorrectly configured. However the difference with this final rebuild is that, this time, before removing ZA I had NOT modified any driver concerning the Realtek network card. So ZA was properly removed, the driver were still as they were before the installation and the download was back OK.

The conclusion is that ZA made some "changes" on the TCP/IP connection that disturbed the exchange. I say this because there absolutely no alarm or error mentioned by ZA or even by the OS, and ZA was correctly configured.

Voilà , hope this can help someone in the future.

This question can be closed.

Regards,

Vincent.