

Re: Access Violation during remote install on new XP terminal.

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.networking/2004-10/0730.html>

From: jstover (jstover_at_discussions.microsoft.com)

Date: 10/15/04

Date: Thu, 14 Oct 2004 22:25:04 -0700

OK; thanks for your reply. I had already tried a local account (Administrator) and sent a message to TrendMicro, but was hoping for a quicker solution here.

"Pegasus (MVP)" wrote:

>
> "jstover" <jstover@discussions.microsoft.com> wrote in message
> news:ED3F270D-7106-46A4-A051-1B1FC6F3B2C8@microsoft.com...
> > I have been running TrendMicro's virus protection Client/Server Suite for
> > small business on my Win2K Server OS, and previously accomplished a remote
> > install over the office network to add the Client to two Win2K
> Professional
> > terminals.
> >
> > We recently purchased a new laptop with WinXP Home OS, and I'm trying to
> > remotely install the TrendMicro Client on the new laptop as I did with the
> > other terminals. Each time I try to install, the TrendMicro Server tells
> me
> > that the username I selected for the remote install does not have
> > administrative privileges on the laptop.
> >
> > In addition to the Administrator user, I have only installed two other
> users
> > on the WinXP laptop, and both were installed with administrative
> privileges.
> > It does not matter which username I enter, even the same one with which I
> am
> > logged onto the Win2K Server (and the same password), I cannot access the
> new
> > laptop terminal for remote TrendMicro Client installation.
> >
> > Does anyone here have an explanation and fix for this problem?
>
> The account you specify must be a local account with administrative

microsoft.public.win2000.networking: Re: Access Violation during remote install on new XP terminal.

> *privileges, not a domain account.*

>

> *If this still does not work then you should drop a note to*

> *support@trend.com. Your issue relates purely to Trend and*

> *not to Windows 2000 networking.*

>

>

>