

## Re: routing and remote access error

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.networking/2004-04/1714.html>

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**From:** Oren (*hassidi\_oren\_at\_hotmail.com*)

**Date:** 04/26/04

Date: Mon, 26 Apr 2004 15:36:08 -0700

thank you for your quick replay Rob,  
i looked at the environment variables and the temp directory has the system account configured to full control.  
any ideas?  
oren

----- Rob Elder MVP-Networking wrote: -----

Try making sure the temp directory defined in environment variables has the system account configured for full control.

"Oren" <anonymous@discussions.microsoft.com> wrote in message  
news:7F0A79C0-E0A9-4D87-8244-87A0FCC78243@microsoft.com...

- > hi,
- > i try to make an incoming connection and i get:
- > "incoming connections depend on the routing and remote access services  
which was unable to start"
- > i tried to start the routing and remote access manually and i get:
- > "could not start the routing and remote access service on local computer.  
the service did not return an error. this could be an internal windows error  
or an internal service error. if the problem persists, contact your system  
administrator."
- > i looked at the event viewer and the error is:
- > event: 7024
- > "The Routing and Remote Access service terminated with service-specific  
error 16389. "
- >> what can i do?
- >> thanks