

DUN error in Windows 2000

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Operating Windows 2000 professional.

While trying to sign on via DSL (newly installed Verizon DSL software 5.0) I get message "DUN is not present or new DUN did not install." (That's a paraphrase, but very close.)

In addition, I just set up AOL 8.0 on the computer. It dials in, but then immediately gives an error message on connecting ("AOL has detected a problem with your connection. Please shut down AOL and reboot your computer.")

FYI, there is only a "Local Area Connection" in the "Networking and Communications" folder; when I try to set up a new connection, the things I would need are ghosted. There is no dial up connection listed for AOL, and no DSL connection for the Verizon DSL.

I have uninstalled Windows2000, AOL. 9.0, AOL. 8.0 and Verizon DSL 5.0 and reinstalled all but AOL 9.0, without success. Neither AOL, Verizon, or the outside paid consultants AOL referred me to seem to be able to help.

Any insight?