

## Re: DVD and CD-ROM drives no longer read/write

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<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.multimedia/2004-03/0065.html>

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**Date:** 03/13/04

Date: Fri, 12 Mar 2004 20:58:49 -0600

E-mail me and I'll help you reinstall it.

Mike D

"Marni B" <anonymous@discussions.microsoft.com> wrote in message  
news:8d7901c40492\$c83eed40\$a101280a@phx.gbl...

- > *Out of the blue (no changes made to programs or hardware),*
- > *my Toshiba DVD-ROM SD-M1202 drive and my TDK CD-RW241040B*
- > *drive have both stopped playing DVD or data CD-ROM disks –*
- > *I can listen to audio CD's on both, but this is the only*
- > *type of media disk that either of my drives recognize.*
- >
- > *I have called Dell as well as TDK, and both told me I need*
- > *to re-install Windows 2000, but I'm afraid to do this as,*
- > *1) I'm afraid that once I remove Windows, I'm not going to*
- > *be able to re-install due to being unable to read*
- > *install/data disks from either of my drives, and, 2) I'm*
- > *not sure where all my other program CD-install disks are*
- > *right now...*
- >
- > *Does anyone know what I can do to fix this problem besides*
- > *re-installing my operating system? Is there a way to try*
- > *to identify which operating files have been corrupted/are*
- > *missing, and try to solve the problem this way?*
- >
- > *Thanks very much – Marni*