

## Re: ATTN: Bill Smith

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.macintosh/2004-02/0048.html>

---

**From:** Chris (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 02/11/04

Date: Wed, 11 Feb 2004 07:33:16 -0800

Bill,

First off thank you for your attention to this issue.

My drops occur when the machines are idle and when the machines are in use. I get the following in the system log when the drop occurs. I get exactly the same message if I shutdown or restart the Macs without dragging mounted volumes to the trash.

```
>> _____  
>> Source: MACSRV  
>> Event ID: 12061  
>>  
>> Session from user "<username>" was timed out and  
>> disconnected by the server.  
>> _____  
>>
```

I still get the security event however I "unmount" or logoff or get dropped.

```
>> _____  
>> Source: Security  
>> Category: Logon/Logoff  
>> Event ID: 538  
>>  
>> User Logoff:  
>> User Name: p41800  
>> Domain: 2003SERVER  
>> Logon ID: (0x0,0x4D1E19)  
>> Logon Type: 3  
>> _____
```

I tried Tony's suggestion of unmount, restarting and remounting and it has just failed. The failure was predictable because we have been having to work around the connection dropping issue on a particularly large 2GB job when trying to write Postscript from Quark over the network. We have not had an "idle machine" drop yet but it is very intermittent and unpredictable at this time.

I will try to more thoroughly scour the Apple Knowledge Base. It might be an Apple issue except that I get nearly the identical behavior on one Win 2000 machine too, only without the MACSVR system event.

I also have a question regarding, "tell the the server to stop "holding on" to the old disconnected session." because I am getting what appear to be the correct sequence in the security events log however I disconnect (or get disconnected).

Anything you can find out would be appreciated extremely by me.

Thanks,  
Chris Yates