

# cd rom drive disappeared unable to load drivers

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*Source:*

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.hardware/2007-01/msg00007.html>

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Hi! I've got an issue on my laptop. The CD ROM drive has disappeared under "my computer", and when I use device manager to troubleshoot why, it shows the cd rom drive with a yellow colour and an exclamation point. The explanation give is that "windows is unable to load the driver". I recently installed an IPOD shuffle/Itunes/quicktime on the pc and wonder if this caused it. I did do a backup of everything before installing. I'm familiar with restore of Windows ME where it just restores the registry. Does Windows 2000 have a function like this? Is that what the "state" restore is? This is my work laptop that I use every day, so I've got to be very careful here!

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