

## Re: CD Drives stopped working

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.hardware/2004-02/0122.html>

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See if the information contained in this Article will address the problem

Cannot Access CD-ROM and "Code 31" Error Message in Device Manager After  
You Remove Adaptec Easy CD Creator from Your Computer

<http://support.microsoft.com/default.aspx?scid=kb:en-us:270008>

Rich wrote:

- > *I am having the same problems as a couple other recent*
- > *posts with my CD drives. I installed media player updates*
- > *and both drives (one IDE and one USB) are now inoperable.*
- > *Both are recognized, but show that a driver wich they*
- > *depend upon is not loading properly. I've tried*
- > *reinstalling, etc – nothing seems to work. Any ideas?*
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