

## Re: Re: Forcing a Screen Resolution

**Source:**

[http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.group\\_policy/2005-03/0056.html](http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.group_policy/2005-03/0056.html)

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**From:** lforbes (UseLinkToEmail\_at\_WindowsForumz.com)

**Date:** 03/01/05

Date: 1 Mar 2005 14:54:16 -0500

"Smurfman" wrote:

> *Hi Frances, thanks for the reply.*  
>  
> *The two machines are HP D530 Business machines, and both have*  
> *ViewSonic 17"*  
> *LCD screens attached.*  
>  
> *Both are windows XP Pro, one is SP2, the other is SP1a*  
>  
> *In both cases I logged in as an admin, changed the screen*  
> *resolution to be*  
> *1024x768. And this setting stays true, even when I log off as*  
> *admin, and log*  
> *back on as admin.*  
>  
> *BUT – the users do not have rights to access the desktop*  
> *settings and change*  
> *the resolution. HOWEVER, after a normal network user logs on,*  
> *the resolution*  
> *resets back to the default or optimum setting of the ViewSonic*  
> *something like*  
> *1200 x 1200 and it is really small. I can't seem to figure*  
> *this one out...so*  
> *I thought if I could force the resolution in some way that*  
> *would be even*  
> *better.*  
>  
> *the v-franhe address is @microsoft.com I presume?*  
>  
> *Thanks*  
>  
> *J*  
>  
> *"Frances [MSFT]" wrote:*  
>  
> *> Hello,*

>>  
>> *Thank you for your posting.*  
>>  
>> *According to your message, I understand that you want to use  
> a policy to  
> set the resolution. As far as I know, there is no such  
> policy.*  
>>  
>> *I think when you set the resolution to be 1024x768 as an  
> admin, the other  
>> user will also open the computer with the same resolution.  
> So the behavior  
>> of the workstation is not proper. Have you got some error  
> messages? What is  
>> the OS of the workstation? Please give me more information  
> about the  
>> workstation.*  
>>  
>> *You mentioned you had 2 new machines that are behaving this  
> way. Do they  
>> have something in common?*  
>>  
>> *Please help me gather the following information. Download  
> MPSRPT  
>> SetupPerf.exe and MPSRPT SetupPerf readme.txt from the link  
> below. Then run  
>> MPSRPT SETUPPerf.exe in your workstation. Please send the  
> result to  
>> v-franhe for further research.*  
>>  
>> *Microsoft Product Support's Reporting Tools  
>> [http://www.microsoft.com/downloads/details.aspx?FamilyID=cebf3c7c-7ca5-408f-  
>> 88b7-f9c79b7306c0&DisplayLang=en](http://www.microsoft.com/downloads/details.aspx?FamilyID=cebf3c7c-7ca5-408f-88b7-f9c79b7306c0&DisplayLang=en)*  
>>  
>> *I am looking forward to your reply.*  
>>  
>> *Best regards,*  
>>  
>> *Frances He*  
>>  
>>  
>> *Microsoft Online Partner Support  
>> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)*  
>>  
>> =====  
>>  
>> *When responding to posts, please "Reply to Group" via your  
> newsreader so  
>> that others may learn and benefit from your issue.*  
>>  
>> =====

> > *This posting is provided "AS IS" with no warranties, and*  
> *confers no rights.*  
> >  
> >

Hi,

It may be something funky with HP machines. I avoid them like the plague because they often have weird preinstalled software that does stuff like this. Checkout their website for troubleshooting. There may be a third party software resetting to optimal or something like that.

By the way, just because users don't have access to desktop settings doesn't mean they don't have access to change the resolution. As I pointed out with the software I posted above, it does let the user change the resolution even though the machine is locked tight via group policy. It may be a piece of software that is doing this? Often 3rd party games or software automatically set the resolution when they start. They are suppose to return back to the previous, but they may not.

Cheers,

Lara

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