

Re: User Account Suddenly Unaccessible

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2009-06/msg00130.html>

- *From:* "Pegasus [MVP]" <news@xxxxxxxxxxxxxxx>
 - *Date:* Sun, 21 Jun 2009 23:05:54 +0200
-

You did the right thing but I failed to understand your response. It tells me that only the Administrator has access to the CWLee profile folder. This is inappropriate and needs fixing.

Here we go:

1. Reboot the machine.
2. Log on as administrator
3. Click Start / Run
4. Type the three letters cmd
5. Click the OK button
6. Type these three commands and press Enter after each of them:
xcopy /s /h /c /d "c:\Documents and Settings\CWLee*.*)" "C:\Documents and Settings\cwlee.System-3\"
{Note: The above is a very long line that starts with [xcopy] and ends with [-3\].}
- cacls "c:\Documents and Settings\cwlee" /e /t /g CWLee:F
- cacls "c:\Documents and Settings\cwlee.System-3" /e /t /g CWLee:F
7. Reboot the machine.
8. Log on as CWLee.
9. Click Start / Run
10. Type the three letters cmd
11. Click the OK button
12. Type this command and press Enter:
set user
13. Report the value of "Userprofile".

"CWLee" <cdubyalee@xxxxxxxxxxxxxxx> wrote in message news:uCh2Y5q8JHA.4820@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

"Pegasus [MVP]" <news@xxxxxxxxxxxxxxx> wrote;

I previously wrote this:

- Type these commands and press {Enter} after each:
cacls "c:\Documents and Settings\CWLee" > c:\test.txt

Re: User Account Suddenly Unaccessible

notepad c:\test.txt{Enter}

You did the "cacls" bit but forgot the "notepad" bit. I need this information to continue.

I am confused about your instructions. My interpretation is that you wanted me to type two commands, as follows:

#1 cacls "c:\Documents and Settings\CWLee" > c:\test.txt

#2 notepad c:\test.txt

I did both of those, and reported the results. The results of #2 were:

(another screen opened which said:)

c:\Documents and Settings\CWLEE NT AUTHORITY\SYSTEM:F

(and then on the next line, but about half the way across the screen:)

BUILTIN\administrators:F

So, if I have failed to understand your instructions I'm very sorry. Please send them again – or at least the part that I failed to do.

Thanks.

=====

"CWLee" <cdubylee@xxxxxxxxxxxxxxxxxxx> wrote in message news:%23O3WsPq8JHA.4608@xxxxxxxxxxxxxxxxxxxxxxxxxxx

"Pegasus [MVP]" <news@xxxxxxxxxxxxxxxx> wrote:

"Which option do you prefer? In your reply you should also post the result of the following steps:"

I prefer option b, and if that doesn't work then, later, try option a.

When I typed cmd and pressed enter, the screen opened with:

C:\Documents and Settings\Administrator>

I then typed the next instruction, both with a space after the >

Re: User Account Suddenly Unaccessible

and
without a space, as follows: cacls "c:\Documents and
Settings\CWLee" >
c:\test.txt In both cases the next thing that appeared was the
opening line, as shown above and repeated here:

```
C:\Documents and Settings\Administrator>
```

(I'm guessing I did something wrong here)

When I typed the next command, another screen opened
which said:

```
c:\Documents and Settings\CWLEE NT  
AUTHORITY\SYSTEM:F
```

(and then on the next line, but about half the way across the
screen:)

```
BUILTIN\administrators:F
```

Again, thanks, and I await your next message. I won't be
back at my
computer for 1–2 hours.

=====

From what you report it appears that there is
exactly one profile
folder: "c:\Documents and
Settings\CWLee", and that the registry
points
at a non-existing folder. Why it would do so
I cannot understand – I've
never seen this phenomenon. You have two
options:
a) Modify the registry so that it points at the
correct folder. This is
the cleaner solution but since it involves
modifying the registry, it
involves a certain risk at the hands of the
inexperienced.
b) Copy the existing profile folder to the
folder that the registry
expects. This is more laborious by there is
no risk involved.

Which option do you prefer? In your reply
you should also post the
result of the following steps:

Re: User Account Suddenly Unaccessible

- Log on as administrator
- Click Start / Run
- Type the three letters cmd
- Click the OK button
- Type these commands:
cacls "c:\Documents and Settings\CWLee" >
c:\test.txt{Enter}
notepad c:\test.txt{Enter}

"CWLee"
<cdubylee@xxxxxxxxxxxxxxxx> wrote in
message
<news:%23A2UTYp8JHA.1380@xxxxxxxxxxxxxxxxxxxxxxxx>

Thank you.

"Pegasus [MVP]"
<news@xxxxxxxxxxxx>
wrote:

(Under Option a) ... "Report
the file dates you see."

Four dates shown, as
follows:

06/20/2009 07:19p
06/20/2009 07:19p
06/14/2009 03:22p
06/20/2009 07:12p

(Under Option b) ... "Report
every folder name
(directory of) that
you see."

There were three, each of
which started as:

Directory of c:\documents
and settings\ and then
differed, with
the
ending being:

Administrator
All Users
CWLEE

Re: User Account Suddenly Unaccessible

I believe that is what you wanted.

I really appreciate your continuing to assist me with this problem.

Thanks again.

=====

Your original profile folder was "c:\Documents and Settings\cwlee". At some stage you acquired a new profile folder, "c:\Documents and Settings\cwlee\System-3". This is not unusual although the reasons for it happening are not entirely clear. You now have two options:
a) Revert to the original profile folder.
b) Resolve the issue you have with the current profile folder.

Since

Re: User Account Suddenly Unaccessible

Option a)
may cause
your
computer to
drop back
by several
years
(considering
that you're
running
Win2000!),
I suggest
you follow
this
option only
if all else
fails. Before
we drop it
altogether,
let's
find out
when it was
last used.
Here is how
you can do
it:

- Log on as
administrator
- Click
Start / Run
- Type the
three letters
cmd
- Click the
OK button
- Type this
command:
dir /ah
"c:\documents
and
settings\cwlee\nt*.*"
- Press the
Enter key.
- Report
the file
dates you
see.

On to
Option b):
We need to

Re: User Account Suddenly Unaccessible

find out if
this profile
folder has
really
disappeared
of if it's
invisible,
inaccessible
or hiding
under
a different
name. Here
is how you
do it:
– Log on as
administrator
– Click
Start / Run
– Type the
three letters
cmd
– Click the
OK button
– Type this
command:
dir /ah /s
"c:\documents
and
settings\ntuser.*"
| more
– Press the
Enter key.
– Report
every folder
name
("directory
of") that
you see.

"CWLee"
<cdubylee@xxxxxxxxxxxxxxxx>
wrote in
message
news:%23e0brOk8JHA.4820@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

"Pegasus
[MVP]"
<news@xxxxxxxxxxxx>
wrote:

Re: User Account Suddenly Unaccessible

"When
you
log
on
as
Administrator,
what
do
you
see
when
you
examine
the
access
permissions
to
this
folder:
C:\Documents
and
Settings\cwlee.System-3\Application
Data\Microsoft\CryptnetUrlCache\?"

Thanks
for
responding.

First,
the
address
you
asked
about
above,
from
my
original
post,
cannot
be
followed
as
shown.
If
the
term
in
that
address
"cwlee.System-3"

Re: User Account Suddenly Unaccessible

is
replaced
with
"cwlee"
then
I
can
follow
the
path
all
the
way
to:
CryptnetUrlCache.
That
directory
has
two
sub-directories,
"Content"
and
"MetaData".

If
I
right
click
on
CryptnetUrlCache,
and
then
click
either
sharing
or
properties
I
get
a
screen
with
3
tabs,
labeled:
General,
Sharing,
and
Security.
I
believe

Re: User Account Suddenly Unaccessible

you
are
asking
about
the
one
named
Sharing.

The
Sharing
tab
has
"Do
not
share
this
folder"
checked,
and
the
rest
of
the
tab
has
no
data.

The
General
tab
has
location,
size(
172KB),
size
on
disk(248KB),
contains(30
files,
2
folders),
and
a
creation
date
(May
4,
2004).

Re: User Account Suddenly Unaccessible

The
Security
tab,
in
the
upper
portion,
lists
two
items:
Administrators
(SYSTEM-3\Administrators)
SYSTEM

In
the
middle
section
none
of
the
"permissions"
categories
have
any
checkmarks
–
no
marks
in
allow,
no
marks
in
deny.

Near
the
bottom
is
a
statement,
which
is
checked,
saying
"Allow
inheritable
permissions
from
parent

Re: User Account Suddenly Unaccessible

to
propagate
to
this
object.

Above
the
previous
statement
there
is
a
button
marked
"Advanced"
and
it
says
"Additional
permissions
are
present
but
not
viewable
here.
Press
Advanced
to
see
them."

When
I
press
Advanced
another
screen
opens,
with
three
tabs,
labeled:
Permissions,
Auditing,
and
Owner.

The
Permissions

Re: User Account Suddenly Unaccessible

tab
has
an
area
near
the
top
which
lists
the
two
items
previously
shown
[SYSTEM
and
Administrators
(SYSTEM-3\Administrators)],
with
headings
for
Type(key
symbol,
and
the
word
Allow),
Permission(Full
Control),
and
Apply
to(This
folder
only).

Near
the
bottom
of
that
tab
is
a
checked
box
saying
"Allow
inheiritable
permissions
from
parent

Re: User Account Suddenly Unaccessible

to
propagate
to
this
object."

There
is
another
box
below
that
one,
unchecked,
which
says
"Reset
permissions
on
all
child
objects
and
enable
propagation
of
inheritable
permissions."

The
Auditing
tab
has
no
entries
on
most
of
the
screen,
but
near
the
bottom
there
are
two
boxes,
similar
to
the

Re: User Account Suddenly Unaccessible

two
boxes
described
immediately
above,
with
the
term
"auditing
entries"
replacing
"permissions."

The
third
tab,
"Owner",
says
the
current
owner
of
this
item
is
"Administrators(System-3\Administrators).
Below
that
statement
is
an
area
with
the
title
"Change
owner
to".
There
are
two
nearly
identical
listings:
The
first
has
a
single
head
symbol,

Re: User Account Suddenly Unaccessible

followed
by
"administrator
(SYSTEM-3\administrator),
and
the
second
has
a
double
head
symbol,
followed
by
"Administrators
(SYSTEM-3\Administrators).

The
bottom
of
the
third
tab,
"Owner",
has
an
unchecked
box
saying
"Replace
owner
on
subcontainers
and
objects."

Whew!
I
hope
that
gives
you
what
you
were
asking
for,
and
that
you
are

Re: User Account Suddenly Unaccessible

then
able
to
advise
me
how
to
resolve
the
issue.

Thanks.

=====

"CWLee"

<cdubyalee@xxxxxxxxxxxxxxxxxxxx>

wrote

in

message

news:eH5V%236i8JHA.4176@xxxxxxxxxxxxxxxxxxxx

(Running
2000-Pro,
SP-4,
IE-6,
classic
mode.)

On
this
computer
I
have
rarely
used
the
Administrator
account;
I
have,
for
years,
used
a
User
account.
This
evening

Re: User Account Suddenly Unaccessible

I'm
unable
to
access
it.
When
I'm
asked
for
my
user
name
and
password,
and
I
enter
them
correctly,
I
get
two
error
messages.
The
first
one
counts
down
for
30
seconds
or
so,
and
is
then
replaced
by
the
second
one
which
also
counts
down
for
30
seconds,
and
then

Re: User Account Suddenly Unaccessible

disappears.
Here
are
the
two
error
messages

Error
message
#1:
Windows
cannot
copy
file
C:\Documents
and
Settings\Default
User\Application
Data\Microsoft\CryptnetUrlCache\
to
location
C:\Documents
and
Settings\cwlee.System-3\Application
Data\Microsoft\CryptnetUrlCache\
Contact
your
network
administrator.

DETAIL
-
Access
is
denied.

Error
message
#2:
Windows
cannot
log
you
on
because
the
profile
cannot
be
loaded.

Re: User Account Suddenly Unaccessible

Contact
your
network
administrator.

DETAIL

–
Access
is
denied.

Suggestions
to
resolve
this
problem
appreciated.

When
you
log
on
as
Administrator,
what
do
you
see
when
you
examine
the
access
permissions
to
this
folder:
C:\Documents
and
Settings\cwlee.System-3\Application
Data\Microsoft\CryptnetUrlCache\?

Re: User Account Suddenly Unaccessible