

# Re: Access to Network and Dial-Up Connections blocked

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*Source:*

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2008-05/msg00072.html>

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- *From:* "Roger Fink" <[fink@xxxxxxxxxx](mailto:fink@xxxxxxxxxx)>
  - *Date:* Mon, 5 May 2008 20:13:57 -0400
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I will do those checks and post back, but to answer your question, I recently upgraded about twenty basic drivers from the Lenovo website driver matrix for this model. I also upgraded the BIOS and BIOS embedded controller.

Allow me a rant: We don't know that the driver upgrades are necessarily the cause of the problem but the fact that they could be I find outrageous, since it's a normal procedure that "intermediate" level users are encouraged to do (and should). How many are going to find their way to this group to (hopefully) get bailed out? The more likely destination: the repair shop.

John John (MVP) wrote:

Look in the registry under either or both the HKCU or HKLM branch to see if a NoPropertiesMyComputer policy exists :  
<http://www.pctools.com/guides/registry/detail/980/>

If the policy is not in the registry look in the \WINNT\system32 folder for the SYSDM.CPL file and make sure that you have proper permissions on the file.

Did you by any chance recently upgrade, change or add security software to your machine? New or different AntiVirus or Firewall or other security suite? These applications now often disable some of those things without alerting the users. Also make sure that you have no virus or other malware on the machine.

John

Roger Fink wrote:

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That solved the problem. Thanks very much.

Unfortunately a new, mission critical one has crept up. I can't open System in Control Panel (nothing happens at all – no error message). Before posting this I checked every other item in Control Panel and they all open up. I also notice that, unlike my desktop, when I right-click My Computer, there is no Properties option, which would open the same panel. I re-enabled Remove Network Connection from Start Menu to see if that had something to do with it, but that had no effect, so I doubt that the enabled/not configured change caused it, but whatever the problem, it is fairly recent, since I was able to open System a couple of days ago.

John John (MVP) wrote:

It sounds like you may have disabled it through one of the Group Policy Objects.

To open the Group Policy snap-in enter gpedit.msc in the Start Menu Run box. In the Group Policy look at:

User Configuration  
  \Administrative Templates  
  \Start Menu & Taskbar  
  \Remove Network Connection from Start Menu

Set this policy to "Not Configured". You may need to reboot to have the GPO apply... or wait about 90 minutes for the default GPO refresh rate to reapply the policy.

John

Roger Fink wrote:

This is not familiar territory for me, so I'm following along as best I can. I assume you are referring to Event Viewer. Under System Log there is a recent warning event. When I

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double click it, it says  
"Adapter Intel PRO/100VE Network  
Connection Adapter Link Down".

The message when I click the Control Panel  
icon is "You do not have  
permission to open the Network and Dial-up  
Connection folder".

There  
is no error number.

I can't get to this right now but I will follow  
up on your  
suggestions. I'm unfamiliar with the  
Ncpa.cpl file, but I'll do  
what

I can and post back. Please feel free to add  
anything else in the  
interim.

John John (MVP) wrote:

What happens when you try  
to open it? Are you  
receiving any error  
messages? What about the  
Event Log, are any errors  
showing there?  
If this is a permissions issue  
check and make sure that  
you have  
proper permissions on the  
Ncpa.cpl file. You may have  
other  
(registry keys) permissions  
which may prevent opening  
the file,  
try  
this and see if it fixes things:

Aaron Stebner's WebLog  
Solving setup errors by  
using the SubInACL tool to  
repair file and  
registry permissions  
<http://blogs.msdn.com/astebner/archive/2006/09/04/739820.aspx>

John

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Roger Fink wrote:

I am in a losing battle with my IBM laptop over access to Network and Dial-Up Connections (shades of HAL 9000), which it will not let me into come hell or high water from either of the two administrative profiles on this machine. I even created a third administrative profile in an attempt to outsmart it, but access to this is just blocked, period.

I'm not sure if the IBM "Access Connections" program on the laptop, which does seem to

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work,  
covers the  
same  
territory,  
but  
I'd like to  
be able to  
fix this,  
which is the  
only listing  
in Control  
Panel I  
can't open.