

can't boot windows 2000, stop error 0x0000006B

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Hello—

I have never had any real problems with my windows 2000 machine (I actually prefer it to my work machine, which runs XP), until I tried to burn a video CD with Nero the other day. The machine completely locked up, was totally unresponsive to CTRL ALT DEL, and it wouldn't even respond to the power button. I disconnected the power supply, and now when I try to reboot it gets a few seconds into the Windows 2000 Professional screen, then it flips to a blue screen with the following:

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*** STOP: 0x0000006B (0xC0000033,0x00000002,0x00000000,0x00000000)
PROCESS1_INITIALIZATION_FAILED
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...followed by instructions to reboot the machine in Safe Mode, but it can't even do that. I have not installed any new hardware in months and months (the last hardware installed was a CD burner that has burned hundreds of audio CDs—with the same Nero software that I used to burn a video CD when the machine locked up—over the past 2 years or so since I installed it; I did install a KVM switch to go between this win2000 machine and my work machine, but that has been in regular constant use for 6–8 months with no problems), but this error seems to have been related to the video CD creation function in the Nero program.

Any ideas how I can at least salvage the data on that machine? I do have a back-up, but it is a little old, and there's some data on the machine that has since been added that I would really like to retrieve...any help would be greatly appreciated!!

—Stephen

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