

Re: Unable to change message store location in Outlook Express

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2007-08/msg00209.html>

- *From:* "Frank Shrader" <customcompfds@xxxxxxxxxxxxxx>
 - *Date:* Tue, 21 Aug 2007 17:59:05 -0500
-

Pegasus, you hit the nail on the head. I followed your advice and was able to give Power Users full permission to make required changes. I have been working on this for a long time and was at the end of my rope. My problem is no more!!

Thanks a million
Frank

"Pegasus (MVP)" <I.can@xxxxxxx> wrote in message
news:umCfgOw4HHA.536@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

"Frank Shrader" <customcompfds@xxxxxxxxxxxxxx> wrote in message
news:%230RDXgt4HHA.1164@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I posted this on the OE6 newsgroup--feedback suggested that Power Users
may

not
have the permission needed to make the changes I want to make when

Windows

2000 Professional is installed on an NTFS partition. They suggested I
present my
problem to the Windows 2000 community.

I am unable to change the location of the Outlook Express 6 (OE6)
message

store folder when logged on as a power user; however, I have no problem
changing its location when I change my group membership to the
Administrators Gp. My OS is Windows 2000 Professional w/SP4, browser is
IE6
and I am using Outlook Express 6. All available updates are installed.

Re: Unable to change message store location in Outlook Express

As a Power User, when I try to change the message store to an empty

folder

or an existing folder and then re-start OE I get the following error messages:

Outlook Express could not be started. The application was unable to

open

the OE message store. Your computer may be out of memory or your disk

is

full. Contact Microsoft support for further assistance.

(0x80070001E,5)-----then after pressing OK-----Outlook express could not

be

started because MSOE.DLL could not be initialized. OE may be installed incorrectly

Once I log off and change my group membership to the Administrators Gp

and

then log back on, OE6 opens with the message store location changed; however,

when I log off, change my group membership back to the power Users Gp., and

log back on, OE6 fails to open and the above error messages are again displayed.

My new custom computer – DG965RY Mother Board, E6400 CPU, 320 GB HD, 2GB

RAM, and my OS is installed on an NTFS partition.

FYI, as a Power User, I had no problem changing the message store

location

when my OS was installed on an older Fat-32 computer system. Also, I

have

manually removed and reinstalled Outlook Express IAW Microsoft Support Article No: 263837.

I have been working on this for some time now and I am about ready to

give

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up and use the default message store location.

I will sincerely appreciate help in resolving this issue!

Frank

Check the NTFS permissions of the chosen folder so that the chosen user has full read/write access. If unsure how to do this, click Start / Help / Search tab, then look for help on Permissions.