

Re: Windows 2000 Lockup during boot

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2006-09/msg00165.html>

- *From:* "Pegasus \ (MVP)" <I.can@xxxxxxx>
 - *Date:* Wed, 6 Sep 2006 10:56:43 +1000
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<mpscommer@xxxxxxxx> wrote in message
<news:1157500219.283340.276530@xx>

I have a laptop with Windows 2000. I can't boot past the splash screen. It locks up and the hard drive light stops blinking and I have to reboot, only to have the same thing happen.

I can get into Windows via Safe Mode and Safe Mode with Networking. My event logs show COM+ and DCOM errors. I have taken steps to fix these, deleting the COM3 registry node and reinstalling, but that doesn't work – booting normally still locks up.

I have Windows 2000 Pro, Service Pack 4Free. I don't know what the Free means, I would think it would say Service Pack 4.

I have uninstalled the video driver and it still locks up. I have done a last known good configuration boot, still locked up. When I look at the ntbtdlog, it shows what was loaded and what was not, but I can't get the ntbtdlog to write anything when I boot normally, just in safe mode.

I have seen that many people have had this problem, but nobody has ever written back to tell if/how they fixed the problem (at least not from what I have read).

Any ideas?

Your problem appears to be caused by something that loads in Normal Mode but does not load in Safe Mode. Your challenge is to find the culprit.

Run msconfig.exe (<http://www.svrops.com/svrops/dwnldoth.htm>), go to the Startup tab and remove each and every tick, then reboot the machine. I suspect it will boot up normally. Now restore the ticks until you find the culprit.

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Since you are running without virus protection during these tests,
I recommend you disconnect the machine from the Internet.

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