

# Re: Explorer.exe – Application Error

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**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2006-05/msg00589.html>

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- *From:* [v-xuwen@xxxxxxxxxxxxxxxxxxxx](mailto:v-xuwen@xxxxxxxxxxxxxxxxxxxx) (Vincent Xu [MSFT])
  - *Date:* Tue, 16 May 2006 05:51:27 GMT
- 

Hi,

I understand your situation and appreciate your understanding.

Have a good day.

Best regards,

Vincent Xu  
Microsoft Online Partner Support

=====  
Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
=====

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=====  
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=====

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Reply-To: "JCO" <[someone@xxxxxxxxxxxx](mailto:someone@xxxxxxxxxxxx)>  
From: "JCO" <[someone@xxxxxxxxxxxx](mailto:someone@xxxxxxxxxxxx)>  
Newsgroups: microsoft.public.win2000.general  
References: <[qW\\_8g.71454\\$W83.51740@trnddc07](mailto:qW_8g.71454$W83.51740@trnddc07)>

<[LTjnNcdGHA.2456@xxxxxxxxxxxxxxxxxxxx](mailto:LTjnNcdGHA.2456@xxxxxxxxxxxxxxxxxxxx)> <[jW09g.9\\$343.5@trnddc06](mailto:jW09g.9$343.5@trnddc06)>  
<[u3yjpHddGHA.3388@xxxxxxxxxxxxxxxxxxxx](mailto:u3yjpHddGHA.3388@xxxxxxxxxxxxxxxxxxxx)> <[rS29g.25\\$343.18@trnddc06](mailto:rS29g.25$343.18@trnddc06)>  
<[XOjbfedGHA.2416@xxxxxxxxxxxxxxxxxxxx](mailto:XOjbfedGHA.2416@xxxxxxxxxxxxxxxxxxxx)> <[Hmc9g.205\\$B5.110@trnddc01](mailto:Hmc9g.205$B5.110@trnddc01)>  
<[qqD6wJ8dGHA.220@xxxxxxxxxxxxxxxxxxxx](mailto:qqD6wJ8dGHA.220@xxxxxxxxxxxxxxxxxxxx)>

Subject: Re: Explorer.exe – Application Error  
Lines: 275

Re: Explorer.exe – Application Error

Organization: My Organization  
X-Priority: 3  
X-MSMail-Priority: Normal  
X-Newsreader: Microsoft Outlook Express 6.00.2800.1807  
X-MIMEOLE: Produced By Microsoft MimeOLE V6.00.2800.1807  
Message-ID: <6B2ag.2169\$ B5.1295@trnddc01>  
Date: Mon, 15 May 2006 17:09:22 GMT  
NNTP-Posting-Host: 72.64.121.238  
X-Complaints-To: abuse@xxxxxxxxxxxx  
X-Trace: trnddc01 1147712962 72.64.121.238 (Mon, 15 May 2006 13:09:22 EDT)  
NNTP-Posting-Date: Mon, 15 May 2006 13:09:22 EDT  
Path:

TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS01.phx.gbl!newsfeed00  
..sul.t-online.de!t-online.de!news.glorb.com!border1.nntp.dca.giganews.com!bo  
rder2.nntp.dca.giganews.com!nntp.giganews.com!cyclone1.gnilink.net!spamkille  
r.gnilink.net!gnilink.net!trnddc01.POSTED!38b55d65!not-for-mail

Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.win2000.general:202715  
X-Tomcat-NG: microsoft.public.win2000.general

Whatever!

I personally will create an image of my system as a backup... to me, it is  
the best way to backup your system.

Thanks anyway.

"Vincent Xu [MSFT]" <v-xuwen@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in  
message  
[news:qqD6wJ8dGHA.220@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:qqD6wJ8dGHA.220@xxxxxxxxxxxxxxxxxxxxxxxx)

Hi JCO,

I think following statement is necessary:

Please note that Microsoft do not support cloned or ghosted  
systems that  
were not deployed following the support Microsoft process.  
Please see

the

following for more information:

298491 How To Use the System Preparation Tool  
(Sysprep.exe) to Perform

Disk

Re: Explorer.exe – Application Error

Duplication

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:298491>

302577 How to use the Sysprep tool to automate successful deployment of Windows XP

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:302577>

828287 Unsupported Sysprep scenarios

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:828287>

Sysprep is a tool that is designed for system administrators, Original Equipment Manufacturers (OEMs), and others who must automatically deploy the Windows XP operating system on multiple computers. After you perform the initial setup steps on a single computer, you can run the Sysprep

tool

to prepare the sample computer for cloning.

I'll appreciate your understanding

Best regards,

Vincent Xu  
Microsoft Online Partner Support

=====  
Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
=====

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rights.

Re: Explorer.exe – Application Error

Reply-To: "JCO"  
<someone@xxxxxxxxxxxxxx>  
From: "JCO"  
<someone@xxxxxxxxxxxxxx>  
Newsgroups:  
microsoft.public.win2000.general  
References:  
<qW\_8g.71454\$W83.51740@trnddc07>

<#LTjnNcdGHA.2456@xxxxxxxxxxxxxxxxxxxxxx>  
<jW09g.9\$343.5@trnddc06>  
<u3yjpHddGHA.3388@xxxxxxxxxxxxxxxxxxxxxx>  
<rS29g.25\$343.18@trnddc06>  
<#XOjbfedGHA.2416@xxxxxxxxxxxxxxxxxxxxxx>

Subject: Re: Explorer.exe –  
Application Error  
Lines: 164  
Organization: My  
Organization  
X-Priority: 3  
X-MSMail-Priority:  
Normal  
X-Newsreader: Microsoft  
Outlook Express  
6.00.2800.1807  
X-MimeOLE: Produced By  
Microsoft MimeOLE  
V6.00.2800.1807  
Message-ID:  
<Hmc9g.205\$ B5.110@trnddc01>  
Date: Sat, 13 May 2006  
03:27:35 GMT  
NNTP-Posting-Host:  
72.64.121.238  
X-Complaints-To:  
abuse@xxxxxxxxxxxxxx  
X-Trace: trnddc01  
1147490855 72.64.121.238  
(Fri, 12 May 2006 23:27:35

EDT)

NNTP-Posting-Date: Fri,  
12 May 2006 23:27:35 EDT  
Path:

TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS01.phx.gbl!newsfeed

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.sul.t-online.de!t-online.de!border2.nntp.dca.giganews.com!nntp.giganews.c

om

!cyclone1.gnilink.net!spamkiller.gnilink.net!gnilink.net!trnddc01.POSTED!3

8b

55d65!not-for-mail

Xref:  
TK2MSFTNGXA01.phx.gbl  
microsoft.public.win2000.general:202614  
X-Tomcat-NG:  
microsoft.public.win2000.general

Non of these options  
worked, however, I restored  
from a previous

Image...and

now in the process of  
re-installing all of my  
Programming/Development  
software.

Thanks for the help.. I  
should be done by midnight.

"John John"  
<audetweld@xxxxxxxxxxxx>  
wrote in message  
[news:%23XOjbfedGHA.2416@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23XOjbfedGHA.2416@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Assuming  
you have  
IE6:

How to  
Uninstall  
Internet  
Explorer 6  
<http://support.microsoft.com/?KBID=293907>

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How to  
reinstall or  
repair  
Internet  
Explorer  
and Outlook  
Express in  
Windows  
XP

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:318378>

(The article  
is written  
for XP but  
the registry  
information  
for  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Active  
Setup\Installed

Components

applies to  
Windows  
2000 also.)

John

JCO wrote:

I've  
already  
deleted  
the  
uninstall  
files  
for  
IE,  
therefore,  
not

sure

how

to

reinstall.  
My

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CD  
will  
detect  
that  
it  
is  
the  
same  
or  
new,

therefore,

will

not  
re-install  
it.

I  
believe  
I  
have  
to  
go  
to  
the  
Registry  
somewhere  
and  
change  
the

name

of

the

folder..  
to  
trick  
the  
computer  
into  
thinking  
IE  
is  
not  
installed.

But I

can't  
remember  
where  
to  
do  
this.  
Any  
other  
suggestions  
as  
to  
how

I

should

go  
about  
to  
do  
this.

Also,  
I  
tried  
different  
memory  
and  
get  
the  
same  
error  
message.  
I

do

believe

your  
correct  
in  
stating  
that  
the  
IE  
browser  
needs

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to  
be

reinstalled.

"John  
John"  
<audetweld@xxxxxxxxxx>  
wrote  
in  
message  
[news:u3yjpHddGHA.3388@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:u3yjpHddGHA.3388@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Can't  
say  
for  
sure  
it  
could  
be,  
but  
I  
would  
think  
though  
that  
the  
imaging  
software  
would  
give  
you  
an  
error  
message  
or  
somehow  
or

other

inform  
you  
that  
it  
couldn't  
copy

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files  
because  
of  
disk  
corruption

or

other.  
I  
mean,  
it  
would  
seem  
unlikely  
that  
the  
software  
would

copy

broken  
files.  
On  
the  
other  
hand  
if  
the  
operating  
system  
was

broken

when

you  
imaged  
it,  
well  
you  
will  
get  
a  
broken  
OS  
on  
the  
new

Re: Explorer.exe – Application Error

drive.

John

JCO  
wrote:

Thanks,  
I  
will  
do  
that.  
Any  
thoughts  
to  
what  
I've  
said  
about  
using  
an  
image  
software  
on  
a

harddrive

that  
is  
known  
to  
have  
issues.  
Can  
this  
corrupt  
the  
image?

"John  
John"  
<audetweld@xxxxxxxxxxxx>  
wrote  
in  
message

Try  
repairing  
or  
reinstalling  
Internet  
Explorer.  
There  
is  
no

guarantee

that  
it  
will  
fix  
the  
problem  
but  
try  
to  
eliminate  
it  
as  
a  
cause.

As

for

the  
error  
message  
being  
mixed  
up  
between  
Internet  
Explorer  
and

Windows

Explorer,  
the  
two

programs  
are  
tied  
together  
like  
the  
Gordian

Knot.

Windows  
Explorer  
cannot  
run  
without  
IE  
and  
nowadays  
a  
large

number

of

problems  
and  
error  
with  
Explorer.exe  
are  
actually  
caused  
by

Internet

Explorer.  
IE  
sneezes  
and  
Explorer.exe  
has  
a  
heart  
attack.

John

JCO  
wrote:

Running  
w2k  
with  
all  
updates  
and  
patches.

At  
random  
times  
when  
I  
click  
on  
the  
contents  
of  
my  
Windows

Explorer,

I

get

this  
error  
message:  
\*\*\*\*\*

The  
instruction  
at  
"0x7cf4e345"  
referenced  
memory  
at

:"0x0011b563".

The

memory  
could

not  
be  
"read".  
Click  
OK  
to  
terminate  
the  
program  
Click  
CANCEL  
todebug  
the  
program  
\*\*\*\*\*

Then  
when  
I  
click  
ok,  
to  
terminate,  
I  
get  
this  
message:  
\*\*\*\*\*

Microsoft  
Internet  
Explorer  
An  
error  
has  
occurred  
in  
Internet  
Explorer.  
Internet  
Explorer  
will  
now  
close.

If  
you  
continue  
to  
experience  
problems,  
please

restart  
your

computer.

\*\*\*\*\*

Remember,  
it  
was  
not  
IE  
that  
I  
had  
open,  
it  
was  
Windows

Explorer.

I

message

appears  
to  
be  
mixed  
up  
somehow.

This  
began  
when  
I  
was  
having  
issues  
with  
a  
harddrive.  
The  
old

harddrive

Re: Explorer.exe – Application Error

was

determined  
to  
have  
a  
controller  
issue  
and  
I  
was  
warned  
to  
back

everything  
up

and  
change  
my  
harddrive  
out  
before  
it  
failed.  
I  
Imaged  
my

system

to

DVD.

Then  
I  
recovered  
the  
Image  
to  
a  
NEW

harddrive.  
I  
still  
have

the

issue.

I'm  
not  
sure  
if  
the  
imaging  
of  
a  
bad  
drive  
can  
cause  
this  
or

not.

Ran

scandisk  
(nortons  
version  
to  
recover  
cluster  
issues  
but  
did  
not

find

any).

My  
memory  
seems  
to  
check

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out  
okay  
duing  
boot.  
Not  
sure  
how  
to

better

test

the  
memory  
unless  
I  
swap  
it  
out.  
I  
realize  
it  
gives  
this

appearance.

Any  
thoughts  
on  
this  
Issue?  
Thanks  
in  
advance

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