

Re: BSOD -- memory dump !!

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2006-05/msg00584.html>

- *From:* John John <audetweld@xxxxxxxxxxxx>
 - *Date:* Tue, 16 May 2006 01:25:14 -0300
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I just noticed that the last link I gave you was https, it might not work for you. Here is the content of the article:

Difficulties running ATI TV Player after using Windows Update in Windows XP

This issue affects the ATI TV WONDER and TV WONDER VE when using ATI Multimedia Center 7.1 under Windows XP.

The following driver update may be detected when using the Windows Update feature found in Windows XP:

AVerMedia TECHNOLOGIES, Inc – Video
Conexant Media Driver Version 5.2.9.0

After the update the TV Wonder software will not function correctly. Three possible outcomes will occur.

- * TV component of Multimedia Center will change to Video In.
- * System will freeze while going through the Autoscan portion of the Initialization Wizard.
- * TV response will be very slow (i.e. changing channels)

Windows Update incorrectly identifies the ATI TV Wonder as an AVerMedia TV Tuner product. Microsoft has been notified regarding this issue with Windows Update and is looking into possible solutions. If Windows Update is used the following component may get installed:

- * AVerMedia AVer TV WDM TV Tuner

This issue can be resolved by reloading the proper ATI TV Wonder WDM drivers.

To correct this issue the following manual driver update must be done in order for the correct WDM driver to install.

The following steps assume that you have already downloaded and installed the TV Wonder Multimedia Center 7.1 update. If you have deleted any of the temporary install files please run the software

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installation again.

The ATI Multimedia Center 7.1 software for Windows XP is available for download from our support website.

- * Open Device Manager.
- * Right click the "AVerMedia AVer TV WDM TV Tuner" listing and select the "UPDATE DRIVER".
- * Select "Install from a list or specific location (Advanced)" and click "Next".
- * Select "Don't search. I will choose the driver to install" and click "Next".
- * Select the "Have Disk" button, click "Browse". Open the following path:
C:\TVWonderWDMDrivers\
* Highlight the first INF in the list and click "OK" twice.
- * Select the ATI WDM device from the list > click Ok.
- * A "Replace Existing File" message will appear, ensure that "YES" is selected and proceed with installation.
- * Restart the computer to allow the changes to take effect.

John

Ziggie wrote:

The latest "error" in the event viewer is:

Event Type: Error
Event Source: Service Control Manager
Event Category: None
Event ID: 7000
Date: 5/15/2006
Time: 7:52:02 PM
User: N/A
Computer: *****

Description:

The AVerMedia, AVerTV WDM Video Capture service failed to start due to the following error: The service cannot be started, either because it is disabled or because it has no enabled devices associated with it.

I don't even use this part of my ATI 9600XT all-in-wonder video card.

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