

Re: Print error after loading SP1 on Windows 2003

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2005-11/msg00522.html>

- *From:* v-jasont@xxxxxxxxxxxxxxxxxxxxxxxx (Jason Tan (MSFT))
 - *Date:* Fri, 18 Nov 2005 02:13:04 GMT
-

Dear Adam,

Thank you for your reply. If you have any updates, please feel free to post back!

Have a nice day!

Best Regards,

Jason Tan

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=====

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=====

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| From: "Adam Raff" <adam@xxxxxxxxxxxxxxxxxxxx>
| References: <ueJpyEh5FHA.2716@xxxxxxxxxxxxxxxxxxxxxxxx>
<Tz9hLWq5FHA.832@xxxxxxxxxxxxxxxxxxxxxxxx>
<eYM5ivt5FHA.3416@xxxxxxxxxxxxxxxxxxxxxxxx>
<oe5iCo6FHA.3036@xxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: Re: Print error after loading SP1 on Windows 2003
| Date: Wed, 16 Nov 2005 09:28:17 -0500
| Lines: 276
| X-Priority: 3
| X-MSMail-Priority: Normal
| X-Newsreader: Microsoft Outlook Express 6.00.2900.2670

Re: Print error after loading SP1 on Windows 2003

| X-RFC2646: Format=Flowed; Original
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2670
| Message-ID: <#yks9nr6FHA.3588@xxxxxxxxxxxxxxxxxxxxxx>
| Newsgroups: microsoft.public.win2000.general
| NNTP-Posting-Host: 208-39-138-189.isp.comcastbusiness.net 208.39.138.189
| Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP15.phx.gbl
| Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.win2000.general:193222
| X-Tomcat-NG: microsoft.public.win2000.general

| Thanks Jason,

| I will keep that in mind during our next reboot and see what happens. So far as I said everything seems to be working. What I can do is slowly redo

| the queues one at a time just to get them working and maybe increases the speed of the login after the server boots up.

| Adam Raff

| "Jason Tan (MSFT)" <v-jasont@xxxxxxxxxxxxxxxxxxxxxx> wrote in message news:oe5iCo6FHA.3036@xxxxxxxxxxxxxxxxxxxxxx

| > Dear Adam,

| >

| > Thank you for your response!

| >

| > Sorry for my delay due to leave.

| >

| > According to my further research both in our internal knowledge base and from the external websites, the issue is most likely caused by the corrupted printer ports configuration after applying the SP1. At this point, if there is no real issue when you print except the Event 33, you may safely ignore it just as I mentioned initially. If not, I think you have to reinstall the printer Queue to fix the issue. Thank you for your understanding!

| >

| > Best Regards,

| >

| > Jason Tan

| >

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| >

| > =====

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Re: Print error after loading SP1 on Windows 2003

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|> -----
|> | From: "Adam Raff" <adam@xxxxxxxxxxxxxxxxxxx>
|> | References: <ueJpyEh5FHA.2716@xxxxxxxxxxxxxxxxxxxxxxxx>
|> | <Tz9hLWq5FHA.832@xxxxxxxxxxxxxxxxxxxxxxxx>
|> | Subject: Re: Print error after loading SP1 on Windows 2003
|> | Date: Fri, 11 Nov 2005 11:20:50 -0500
|> | Lines: 161
|> | X-Priority: 3
|> | X-MSMail-Priority: Normal
|> | X-Newsreader: Microsoft Outlook Express 6.00.2900.2670
|> | X-RFC2646: Format=Flowed; Original
|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2670
|> | Message-ID: <eYM5ivt5FHA.3416@xxxxxxxxxxxxxxxxxxxxxxxx>
|> | Newsgroups: microsoft.public.win2000.general
|> | NNTP-Posting-Host: 208-39-138-189.isp.comcastbusiness.net
208.39.138.189
|> | Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP15.phx.gbl
|> | Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.win2000.general:192946
|> | X-Tomcat-NG: microsoft.public.win2000.general
|> |
|> | Hi Jason,
|> |
|> | After the system comes up, the logon takes a very long time, longer
then
|> | it
|> | did before SP1 was installed, everything works and the printers also
|> | work.
|> | The errors do show up in the event log but no other errors appear and
we
|> | are
|> | working fine after that. Please note that this error only shows up
|> | during
|> | the boot of the server, after that it seems Ok and we print fine.
|> |
|> | The problem started up after I installed SP1 and I assume that it is
|> | because
|> | of the fact that our DNS/DHCP server is also our Print server and DC
|> | (not
|> | a
|> | recommend setup per Microsoft but we are a small company). I guess
that
|> | SP1
|> | did some things which are now causing this error and the services are

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|> not
|> | starting up fast enough. Per my first email this was a win2000 system
|> which
|> | was upgraded to 2003, the printers were created in 2000. I did not
have
|> any
|> | issues when it was 2003. I did read something about this happening if
|> the
|> | printers were created on NT4 I believe or it's deleting some files and
|> then
|> | creating them again. One fix was to delete the print Queue and create
|> them
|> | again. I was trying to get a better idea on what was happening and
why.
|> I
|> | would rather not uninstall SP1 yet since it is working just not right
or
|> it
|> | could be working right and the new files are just not liking the
config
|> that
|> | the server is in. No errors have shown up in two days of operation so
|> far
|> | so I am letting the system settle in to see what else happens.
|> |
|> | If you would still want me to run the report that is not an issue.
Just
|> let
|> | me know.
|> |
|> | Thanks for your help
|> | Adam Raff
|> |
|> |
|> | "Jason Tan (MSFT)" <v-jasont@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
|> | news:Tz9hLWq5FHA.832@xxxxxxxxxxxxxxxxxxxxxxxx
|> |> Hi Adam,
|> |>
|> |> Thanks for posting!
|> |>
|> |> I understand that the Event ID 33 log occurred after you applied
|> |> Windows
|> |> 2003 SP1. From the error message, it seems the print spooler could
not
|> |> locate the domain controller or could not bind to the directory
|> |> service
|> |> on
|> |> the domain controller. This might be because DNS cannot resolve the
|> |> domain
|> |> controller's IP address, or because the domain controller or
directory

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|> |> service is not functioning correctly. I suggest you first verify if
|> the
|> |> DNS
|> |> configuration is correct for now. In addition, if all are working
|> fine,
|> I
|> |> suggest you uninstall SP1 temporarily and check the issue. If the
|> issue
|> |> still persists, please help me collect MPS_Report information for
|> further
|> |> research.
|> |>
|> |> Please note: If there is no real issue except the Event 33, you may
|> safely
|> |> ignore it.
|> |>
|> |> The Detailed steps are as the following:
|> |> =====
|> |>
|> |> Download the MPSRPT_NETWORK.EXE from the following link and then run
|> this
|> |> tool to gather some information from the problematic computer:
|> |>
|> |>
|>
http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT_NETWORK.EXE
|> |> 15706/MPSRPT_NETWORK.EXE
|> |>
|> |> To run this tool:
|> |>
|> |> 1. Double-click on the MPSRPT_NETWORK.EXE file.
|> |>
|> |> I understand this process may take some time, however it will not
have
|> a
|> |> negative effect on the performance.
|> |>
|> |> 2. A CAB file will be generated in the
|> |> %systemroot%\MPSReports\Network\Reports\Cab directory called
|> |> %COMPUTERNAME%\MPSReports.CAB. The CAB file will contain the reports
|> |> generated by the MPS Reporting Tool.
|> |>
|> |> 3. Send the CAB file as an attachment to v-jasont@xxxxxxxxxxxxxx
|> |>
|> |> Hope the information helps. If there is anything that is unclear,
|> please
|> |> feel free to let me know.
|> |>
|> |> Best Regards,
|> |>
|> |> Jason Tan

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|> |>
|> |> -----
|> |> | From: "Adam Raff" <adam@xxxxxxxxxxxxxxxxxxxx>
|> |> | Subject: Print error after loading SP1 on Windows 2003
|> |> | Date: Thu, 10 Nov 2005 11:09:56 -0500
|> |> | Lines: 33
|> |> | X-Priority: 3
|> |> | X-MSMail-Priority: Normal
|> |> | X-Newsreader: Microsoft Outlook Express 6.00.2900.2670
|> |> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2670
|> |> | X-RFC2646: Format=Flowed; Original
|> |> | Message-ID: <ueJpyEh5FHA.2716@xxxxxxxxxxxxxxxxxxxxxxxx>
|> |> | Newsgroups: microsoft.public.win2000.general
|> |> | NNTP-Posting-Host: 208-39-138-189.isp.comcastbusiness.net
|> |> | 208.39.138.189
|> |> | Path:
|> |> | TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP11.phx.gbl
|> |> | Xref: TK2MSFTNGXA02.phx.gbl
microsoft.public.win2000.general:192879
|> |> | X-Tomcat-NG: microsoft.public.win2000.general
|> |> |
|> |> | Good Day,
|> |> |
|> |> | We have a File/Print Server that is also our DC. The server also
|> |> | functions
|> |> | as our DNS/DHCP server. Not the best but we are a small company.
|> |> | The
|> |> | system was a windows 2000 (Clean install) I created 16 print
|> |> | Queues.
|> |> | About

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|> |> | a year later we upgraded to 2003 and had no issues with the
upgrade
|> and
|> |> we
|> |> | were happy. It has been running as a 2003 system for about 8
months
|> |> with
|> |> no
|> |> | issues. Last night we installed/upgraded the server to SP1. Now
|> during
|> |> Boot
|> |> | I get the following errors.
|> |> |
|> |> | Event Type: Error
|> |> | Event Source: Print
|> |> | Event Category: None
|> |> | Event ID: 33
|> |> | Date: 11/9/2005
|> |> | Time: 6:59:38 PM
|> |> | User: NT AUTHORITY\SYSTEM
|> |> | Computer: Test
|> |> | Description:
|> |> | The PrintQueue Container could not be found because the DNS Domain
|> name
|> |> | could not be retrieved. Error: 54b
|> |> |
|> |> | For more information, see Help and Support Center at
|> |> | <http://go.microsoft.com/fwlink/events.asp>.
|> |> |
|> |> | Does anybody have any ideas why we would be getting these errors
all
|> of
|> |> a
|> |> | sudden since installing SP1? We are getting 16 errors and have 16
|> print
|> |> | queues.
|> |> |
|> |> | Thank You
|> |> | Adam Raff
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>	>
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>	
>	

- **References:**

- ◆ **Re: Print error after loading SP1 on Windows 2003**

- ◇ From: Adam Raff

- ◆ **Re: Print error after loading SP1 on Windows 2003**

- ◇ From: Jason Tan (MSFT)

- ◆ **Re: Print error after loading SP1 on Windows 2003**

- ◇ From: Adam Raff

- Prev by Date: **QUICKEST RECOVERY NEEDED**

- Next by Date: **Re: MMC won't open and no Network Identification Tab**

- Previous by thread: **Re: Print error after loading SP1 on Windows 2003**

- Next by thread: **Does Sp4 include 1,2, and 3?**

- Index(es):

- ◆ **Date**

- ◆ **Thread**