

Re: windows 2000 slow after update

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2005-08/msg01452.html>

- *From:* "Roberto" <rgs@xxxxxxxx>
 - *Date:* Mon, 22 Aug 2005 04:00:01 -0700
-

OK, you were right. The problem is fixed if you stop apc sevice.

Thanks

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Roberto

"Torgeir Bakken (MVP)" escribió:

> Roberto wrote:

>

>> i have applied the last hotfix in our windows 2000 sp4 and after reboot the
>> server, once you write the username and password, it takes a long time to
>> load de desktop.

>>

>> If you tray to open IE or some of the icons of the control panel it also
>> takes a long time.

>>

>> I have seem that the Rmote Connectios Manager appears stopped.

>>

>> Any idea?

> Hi,

>

> You haven't by any chance PowerChute 6.x UPS software (APC) installed
> on the computer?

>

> If so, upgrade it to v7 or uninstall it and see if that helps.

>

>

> PowerChute 6.x cases a lot of issues, much more than what is described
> here:

>

> CRITICAL UPDATE REQUIRED PowerChute Business Edition – Customers Using
> 6.x Must Upgrade to 7.x due to Java Runtime Environment expiration

> http://nam-en.apc.com/cgi-bin/nam_en.cfg/php/enduser/std_adp.php?p_faqid=7202

>

> Microsoft have published a knowledge base article for this issue as well:

>

> System with APC Powerchute 6.x UPS Software gives strange symptoms

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> <http://support.microsoft.com/kb/555386/>
>
>
> This is how you can disable the PowerChute service if you are unable to
> uninstall it:
>
> Start Regedit.exe
>
> Locate the key
> HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\APCPBESERVER
> Set the "Start" value to 4 (means disabled)
>
> Locate the key
> HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\APCPBEAGENT
> Set the "Start" value to 4 (means disabled)
>
> Reboot the computer.
>
>
>
> ---
> torgeir, Microsoft MVP Scripting and WMI, Porsgrunn Norway
> Administration scripting examples and an ONLINE version of
> the 1328 page Scripting Guide:
> <http://www.microsoft.com/technet/scriptcenter/default.mspx>
>
>
>

• **References:**

- ◆ **[windows 2000 slow after update](#)**
 - ◇ From: Roberto
- ◆ **[Re: windows 2000 slow after update](#)**
 - ◇ From: Torgeir Bakken \ (MVP)
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