

Re: Windows 2000 SP4 RollUp 1 problems?

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2005-07/msg00253.html>

- *From:* "Linea Recta" <mccm.vos@xxxxxxxx>
 - *Date:* Wed, 6 Jul 2005 22:02:52 +0200
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What is a DC machine??

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regards,

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| \ | @rk
\. ./
V os

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- > I'm using a machine running Windows 2000 Server SP4 English and is a
- > DC (not a major one, so I can play with it a bit). Recently Microsoft
- > released the Windows 2000 Security Roll Up Package 1, which I
- > installed on a few PC's without any problems. When installing it on
- > the DC machine however, it ran into some problems.
- >
- > When installing it from the Windows Update site, halfway through the
- > installation it suddenly couldn't find a file it needed to copy. It
- > wasn't located in the temporary directory the EXE was expanded to. I
- > aborted the installation, but after rebooting the machine somehow the
- > Internet Explorer would not start anymore. The process was in the list
- > of running processes, I just never got a window to start browsing. All
- > normal network connectivity remained unhampered from the looks of it.
- >
- > I then downloaded the actual package to a local EXE file
- > (Windows2000-KB891861-x86-ENU.EXE) through another machine, and moved
- > it over the network to the affected DC. Installed it, and without any
- > issues it installed it as it should. Rebooted the PC... Same problem
- > with IE remained. I could try starting it, but it'd hang some
- > processes (I couldn't access the startbar anymore, couldn't run
- > EXPLORER.EXE and such), and not display a browse window. Killing the

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- > IEXPLORE.EXE process released everything again allowing me to proceed
- > with normal operation. I tried reinstalling IE, but this just stated
- > that I had the latest components already. Reinstalling IE (after a few
- > hitches) also did not provide for a solution.
- >
- > Then the Automatic Updates came around stating it had downloaded new
- > updates, and it asked me if it could install them. Well... seeing I
- > had a minor issue already, any further updates (among two or three
- > security updates, IE had an update listed) might solve it. So I
- > agreed. Left the window open for a night, but nothing got installed.
- >
- > I then booted up the machine in safemode with network support. Tried
- > IE... Started normally. Browsed to the Windows Update site, and
- > installed the available critical updates. No problems whatsoever. It
- > installed normally, and asked for a reboot. No problem... Rebooted the
- > machine. Tried IE... No go. IE still exhibits the same problem. As a
- > work-around I installed FireFox... That one connects to the internet
- > without any problems. So something appearantly is loaded on normal
- > boot that interferes with the functioning if IE.
- >
- > I'd be content with using that if it wasn't for the fact that I
- > noticed some other problems. Not that the machine needs the software
- > (I may remove it altogether, but it may help out pointing to a cause
- > of the whole) but AdAware had issues updating. It managed to update
- > eventually tho. SpyBot S&D updated without issues, SpywareBlaster
- > however hangs when trying to update the signature files. SpySweeper
- > appearantly likes to go the same way as IE, and refuses to start
- > altogether. Lastly, the machine is running SETI (the CPU has got to
- > do something when it's not being used much), and I've noticed that
- > that machine seems unable to connect to the SETI website for returning
- > it's results packet.
- >
- > The network connectivity isn't hampered and FireFox connects out to
- > the internet normally, so I'm ruling out the possibility of TCPIP
- > dying on me or the networkcard having issues. Also since IE works when
- > running in safemode, I kinda rule out an issue with IE itself (and as
- > a result any of the other programs aswell), and am looking more for an
- > underlying problems within the OS. Appearantly some part of that
- > RollUp package (and perhaps because of the failed first install) is
- > interfering with normal operation of the machine, or atleast certain
- > programs. As I said, it's not the primary machine, but I do like to
- > keep any machine functional as much as possible.
- >
- > Tho one would expect that if the package was successfully installed on
- > a later pass that any file conflicts or registry issues should've been
- > taken care of.
- >
- > The logfiles do not yield any real errors that might point to the
- > cause of the issue. There is a message (right after restarting the
- > machine) depicted in the application log:
- >

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- > EventID 61 – Warning – WMI ADAP was unable to process the RemoteAccess
- > performance library due to a time violation in the open function.
- >
- > (<http://www.eventid.net/display.asp?eventid=61&eventno=21&source=WinMgmt&phase=1>)
- >
- > I do not use any performance counters on that machine, so I'm biased
- > to go with the second noted on that page:
- >
- > Woodrow Wayne Collins (Last update 3/11/2004):
- > If this error appears at the same time as the system is rebooting, no
- > action is necessary as it is to be expected.
- >
- > The Systemlog yields an error 8022 – Warning – The browser was unable
- > to retrieve a list of domains from the browser master <OTHERPC> on the
- > network \Device\NetBT_Tcpip_{47D422E2-33A7-4E9D-8E50-CB519A8D9B64}.
- > The data is the error code.
- > The data depicts: 0000: 47 00 00 00 G...
- >
- >
- > (<http://www.eventid.net/display.asp?eventid=8022&eventno=453&source=BROWSER&phase=1>)
- >
- > This also does not look like a real cause for problems. Since both are
- > warnings, I discard 'm both as not being real issues.
- >
- > So I'm turning here to see if anyone might have some idea what is
- > going on, and what might be done about it.
- >
- > Thanks in advance for any comment, feedback or solution provided.
- >
- > Neko–

• **Follow-Ups:**

- ◆ **Re: Windows 2000 SP4 RollUp 1 problems?**
◇ From: George Hester
- ◆ **Re: Windows 2000 SP4 RollUp 1 problems?**
◇ From: Neko–

• **References:**

- ◆ **Windows 2000 SP4 RollUp 1 problems?**
◇ From: Neko–
- Prev by Date: **RE: w2k server won't boot**
- Next by Date: **Win 2k custom alert monitoring a specific service**
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