

Office products behave badly after domain switch/profile rename.

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- *From:* "Paul" <[Paul@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Paul@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
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We needed to change the domain that our users log in to. To do this we logged into the new domain as each user on their respective computers, logged out, logged in as the local administrator, removed the folder username.newDomain from documents and settings, added the domain user permission to the old username folder, renamed it to username.newDomain, and viola they had their desktop etc.

The only problem we encountered with this technique is that when we run Office apps, a few odd things happen unless we make the domain user a member of the local administrators group.

The odd things are;

Outlook will not start at all.

Word and Excel ask for the username and initials every time they start.

For the moment we have everyone logging in as local admin, but we would like to change this back.

Any ideas?

Paul

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- Prev by Date: [\*\*\*Re: Registry editor permissions\*\*\*](#)
- Next by Date: [\*\*\*Re: XP Pro not interacting with the DC\*\*\*](#)
- Previous by thread: [\*\*\*XP Pro not interacting with the DC\*\*\*](#)
- Next by thread: [\*\*\*Windows 2000 Problem\*\*\*](#)
- Index(es):
  - ◆ [\*\*\*Date\*\*\*](#)
  - ◆ [\*\*\*Thread\*\*\*](#)