

Re: *** STOP: (0x0000007B,0XF85438D0,0XC000009C,0X00000000,0x000000)

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Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2005-04/msg01629.html>

- *From:* "Dave Patrick" <mail@xxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 19 Apr 2005 21:33:09 -0600
-

You may also want to download and run a diagnostic utility from the drive manufacturer's web site. It's starting to sound like the drive has failed.

You can also run

`chkdsk /r`

from the recovery console command line. (/r implies /f)

To start the Recovery Console, start the computer from the Windows XP CD-Rom. Press ENTER at the "Setup Notification" screen. Press R to repair a Windows XP installation, and then press C to use the Recovery Console. The Recovery Console then prompts you for the administrator password. If you do not have the correct password, Recovery Console does not allow access to the computer. If an incorrect password is entered three times, the Recovery Console quits and restarts the computer. Note: If the registry is corrupted or missing or no valid installations are found, the Recovery Console starts in the root of the startup volume without requiring a password. You cannot access any folders, but you can carry out commands such as `chkdsk`, `fixboot`, and `fixmbr` for limited disk repairs. Once the password has been validated, you have full access to the Recovery Console, but limited access to the hard disk. You can only access the following folders on your computer: drive root, %systemroot% or %windir%

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Regards,

Dave PatrickPlease no email replies – reply in newsgroup.

Microsoft Certified Professional

Microsoft MVP [Windows]

<http://www.microsoft.com/protect>

"Bob Brighton" wrote:

| Dave I could not create a boot disk at home, but I had created one at work

| and copied the files you stated onto the diskette. I start up W2K, then

as

| the Splash screen was up, after it started loading, I got the "Stop" msg

and

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| blue screen, then everthing halted.

| So, I tried the other option you mentioned:

| [boot loader]

| timeout=10

| default=multi(0)disk(0)rdisk(0)partition(1)\WINNT

| [operating systems]

| multi(0)disk(0)rdisk(0)partition(1)\WINNT="Windows 2000 0,1"

| multi(0)disk(0)rdisk(0)partition(2)\WINNT="Windows 2000 0,2"

| multi(0)disk(0)rdisk(1)partition(1)\WINNT="Windows 2000 1,1"

| multi(0)disk(0)rdisk(1)partition(2)\WINNT="Windows 2000 1,2"

| and

| [boot loader]

| timeout=10

| default=scsi(0)disk(0)rdisk(0)partition(1)\winnt

| [operating systems]

| scsi(0)disk(0)rdisk(0)partition(1)\WINNT="Windows 2000 0,1"

| scsi(0)disk(0)rdisk(0)partition(2)\WINNT="Windows 2000 0,2"

| scsi(0)disk(1)rdisk(0)partition(1)\WINNT="Windows 2000 1,1"

| scsi(0)disk(1)rdisk(0)partition(2)\WINNT="Windows 2000 1,2"

| I get the following message everytime I turn on the computer:

| "A problem with the hard drive has been detected. Consult the
| troubleshooting section of you users manual."

| I just hit enter and it continues, until the STOP msg appears. This time

I

| had the boot disk in drive "A"

| I ran boot disk the first time through with the boot.ini using the

| multi(0)disk and I received the following messages on the four choices I
had

| to pick from:

| Option #1 with the boot.ini on multi:

| Please select the operating system to start

| I pressed Windows 0,1 and then it started to boot W2k, then I received the
| STOP msg and the blue screen.

| Re-booted

| Option #2 with the boot.ini on multi:

| I pressed Windows 0,2 and I received the following message:

| "Windows could not start because of a computer disk hardware Configuration
| Problem. Could not read from the selected boot disk. Check boot path and
| disk hardware"

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| The boot path should be correct, because on her C: drive is the WINNT
| directory, unless option #2 is checking on Drive D:, and not Drive "C:".

| Ctrl, Alt, Del , then Re-booted

| Option #3 with the boot.ini on multi:
| I pressed Windows 1,1 and I received the following message:
| "Windows could not start because the following file is missing or corrupt:
| <Windows 2000 Root>\system32\ntoskrnl.exe".

| Ctrl, Alt, Del , then Re-booted

| Option #4 with the boot.ini on multi:
| I pressed Windows 1,2 and I received the following message:
| "Windows could not start because of a computer disk hardware Configuration
| Problem. Could not read from the selected boot disk. Check bootpath and
| disk hardware"

| I change the boot.ini to scsi for the second try and received the same
| messages as above for each option 1-4.

| So, am I completely out luck now? Hopefully you have something else I
| could

| try to correct the problem, before I have to re-format her hard drive and
| reload W2k and all of her programs. Thank you again for all of your
| assistance and options you gave to me to try and correct my problem.
| Hopefully you will give me another option to try, before I have to give
| up.

• *Follow-Ups:*

- ◆ **Re: *** STOP: (0x0000007B,0XF85438D0,0XC000009C,0X00000000,0x000000)**
 ◇ From: Bob Brighton

• *References:*

- ◆ ***** STOP: (0x0000007B,0XF85438D0,0XC000009C,0X00000000,0x00000000)**
 ◇ From: Bob Brown
- ◆ **Re: *** STOP: (0x0000007B,0XF85438D0,0XC000009C,0X00000000,0x00000000)**
 ◇ From: Dave Patrick
- ◆ **Re: *** STOP: (0x0000007B,0XF85438D0,0XC000009C,0X00000000,0x000000)**
 ◇ From: Bob Brighton
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- Prev by Date: RE: Error while installing child domain
- Next by Date: Re: Scheduled Task could not start
- Previous by thread: Re: *** STOP: (0x0000007B,0XF85438D0,0XC000009C,0X00000000,0x00000
- Next by thread: Re: *** STOP: (0x0000007B,0XF85438D0,0XC000009C,0X00000000,0x00000
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