

Re: TAPIS.EXE

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2005-02/1023.html>

From: J Stillwaggon (*JStillwaggon_at_discussions.microsoft.com*)

Date: 02/03/05

Date: Thu, 3 Feb 2005 03:57:04 -0800

I did what you said and it did not clear out the problem, but what Ad-Aware did was tell me what folder the TAPIS.EXE file was hiding in. I was able to then go in and delete the file and get rid of it. I was also able to get rid of some viruses that McAfee did not catch and many malware references. The computer is working fine now and I appreciate your help.

"David H. Lipman" wrote:

- > 1) Download the following three items...
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- > Trend Sysclean Package
- > <http://www.trendmicro.com/download/dcs.asp>
- >
- > Latest Trend signature files.
- > <http://www.trendmicro.com/download/pattern.asp>
- >
- > Adaware SE (free personal version v1.05)
- > <http://www.lavasoftusa.com/>
- >
- > Create a directory.
- > On drive "C:\"
- > (e.g., "c:\New Folder")
- > or the desktop
- > (e.g., "C:\Documents and Settings\lipman\Desktop\New Folder")
- >
- > Download SYSCLEAN.COM and place it in that directory.
- > Download the Trend Pattern File by obtaining the ZIP file.
- > For example; lpt385.zip
- >
- > Extract the contents of the ZIP file and place the contents in the same directory as
- > SYSCLEAN.COM.
- >
- > 2) Update Adaware with the latest definitions.
- > 3) If you are using WinME or WinXP, disable System Restore
- > <http://vil.nai.com/vil/SystemHelpDocs/DisableSysRestore.htm>
- > 4) Reboot your PC into Safe Mode and shutdown as many applications as possible.
- > 5) Using both the Trend Sysclean utility and Adaware, perform a Full Scan of your

- > platform and clean/delete any infectors/parasites found.
- > (a few cycles may be needed)
- > 6) Restart your PC and perform a "final" Full Scan of your platform using both the
- > Trend Sysclean utility and Adaware
- > 7) If you are using WinME or WinXP, Re-enable System Restore and re-apply any
- > System Restore preferences, (e.g. HD space to use suggested 400 ~ 600MB),
- > 8) Reboot your PC.
- > 9) If you are using WinME or WinXP, create a new Restore point
- >
- > * * * Please report back your results * * *
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- > --
- > Dave
- > <http://www.claymania.com/removal-trojan-adware.html>
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- > "J Stillwaggon" <J Stillwaggon@discussions.microsoft.com> wrote in message
- > news:1C0D6A27-F834-4CB8-B686-346F36C221FA@microsoft.com...
- > | My stepdaughter has a Dell Inspiron Laptop running Windows 2000. Her
- > | computer is very slow and when I ran task manager, I noticed that there was a
- > | file "tapis.exe" that is using between 50-70% of the CPU resources and
- > | approximately 17-24MB of memory. I try to end the process and it keeps
- > | coming back immediately. I used the config.sys and it is not showing up in
- > | the Start-up tab. I installed McAfee virus scan and scanned for viruses and
- > | deleted the one virus found. I rebooted and the file is still there. I did
- > | a search on the hard drive for that file and could not find it. I did a
- > | search on Google for this file and only found one reference on a French
- > | web-site for a game. Has anyone ever heard of this file and what it is
- > | supposed to do? Is there any way that I can get rid of it, short of slicking
- > | the hard-drive and reloading the entire system?
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