

Re: Service Pack 4 Install Failure

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-10/0408.html>

From: David H. Lipman (*DLipman~nospam~_at_Verizon.Net*)

Date: 10/04/04

Date: Sun, 3 Oct 2004 22:34:57 -0400

1) Download the following three items...

Trend Sysclean Package

<http://www.trendmicro.com/download/dcs.asp>

Latest Trend signature files.

<http://www.trendmicro.com/download/pattern.asp>

Adaware SE

<http://www.lavasoftusa.com/>

Create a directory.

On drive "C:"

(e.g., "c:\New Folder")

or the desktop

(e.g., "C:\Documents and Settings\lipman\Desktop\New Folder")

Download sysclean.com and place it in that directory.

Download the signature files (pattern files) by obtaining the ZIP file.

For example; lpt186.zip

Extract the contents of the ZIP file and place the contents in the same directory as sysclean.com.

2) If you are using WinME or WinXP, disable System Restore

<http://vil.nai.com/vil/SystemHelpDocs/DisableSysRestore.htm>

3) Reboot your PC into Safe Mode

4) Using both the Trend Sysclean utility and Adaware, perform a Full Scan of your platform and clean/delete any infectors/parasites found.

5) Restart your PC and perform a "final" Full Scan of your platform using both the Trend Sysclean utility and Adaware

6) If you are using WinME or WinXP, Re-enable System Restore and re-apply any System Restore preferences, (e.g. HD space to use suggested 400 ~ 600MB),

7) Reboot your PC.

8) If you are using WinME or WinXP, create a new Restore point

9) Please report back your results

microsoft.public.win2000.general: Re: Service Pack 4 Install Failure

Dave

"CHANGE USERNAME TO westes" <DELETE_westes@earthbroadcast.com> wrote in message news:OkV9plbqEHA.3324@TK2MSFTNGP15.phx.gbl...

| On one of my machines I get a failure installing Windows 2000 Service Pack

| 4. The svcpack.log file reads as follows right before the failure:

| Starting process: C:\WINNT\system32\msmqprop.exe /u

| ***

| Return Code = 4294967295

| ***

| Starting process: C:\WINNT\system32\wzcsetup.exe /i /P

| ***

| Return Code = 2148467211

| ***

| DoInstallation:RunInfProcesses for ProcessesToRun Failed

| ***

| Service Pack 4 Setup encountered an error: An error in updating your system
| has occurred.

| ***

| Failed Deleting C:\WINNT\system32\msiinst.tmp 2

| ***

| VerifySize: Unable to verify size: Source = NULL: c:\winnt\oem29.cat

| ***

| An error in updating your system has occurred.

| Select 'OK' to undo the changes that have been made, or select 'Cancel' to
| quit. If you select 'Cancel', your system will be left in a partially
| updated state and may not work correctly.

| ***

| What would cause this and how do I correct it?

| --

| Will

| westes AT earthbroadcast.com

|

|