

Re: problem starting windows 2000

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-08/0315.html>

From: Mark Wilson [MSFT] (a-marwil_at_online.microsoft.com)

Date: 08/02/04

Date: Mon, 2 Aug 2004 17:30:12 -0400

Hello Eunice,

Thank you for all of the information, more is typically better :)

It is my understanding that:

- You were having problems <unknown> so you created a recovery disk on another machine and used it on you machine.
- Now you are having no-boot issue with a "missing or corrupt" on ntfs.sys error message.
- OR you performed the recovery disk step after getting the "missing or corrupt" on ntfs.sys error message.

Irregardless of exactly what order you took, if you used a recovery disk (Emergency Repair Disk I am assuming, created via the NTBackup utility) from another machine, choosing to do a "Repair" in setup, an in-place upgrade seems to be your only option at this point. Please see the following article for step on doing an in-place upgrade.

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:292175>

Please understand that ERD disks are particular to the machine they were created on, meaning... if you create ERD disks for computer A & computer B, use the computer A ERD to recover computer A & use the computer B ERD to recover computer B. An ERD created on your computer cannot be used (except in r-a-r-e cases) to repair other systems. This is due to the specific, per-computer information that the ERD saves.

Also, at this point I do not really believe that there are any noted indications that your harddrive is faulty.

Cheers,

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"Eunice" <anonymous@discussions.microsoft.com> wrote in message
news:885301c4783e\$f13ba560\$a501280a@phx.gbl...
> kind of long

microsoft.public.win2000.general: Re: problem starting windows 2000

>
> When I start my computer I get to the screen where it says
> starting windows and I get an error of windows 2000 could
> not start because the following file is missing or
> corrupt\WINNT\system32\drivers\Ntfs/sys. Then it tells me
> I can repair this by running win setup. How can I fix
> this? But let me give some more information that might
> help. Well first of all I was getting another system error
> so I made a recovery disk on another computer not sure if
> this helps but on windows start up how there's white bars
> well at first only filled 3 now its more toward the end
> with ntfs system, also about 3 weeks ago I had a similar
> problem with an error called error loading OS. I m
> starting to think there maybe something wrong with my hard
> drive because I only had 20gb out of 149gb of data and I
> was downloading files from a friends computer, and around
> like 40 gigs full problems happened then my computer
> restarted and I was not able to boot. Similar to this
> problem I was dl TV shows from torrent, and I came to
> check the status and hard drive space left and it was at
> 46gb and stuff started working weird internet explore the
> back forward and those icons were missing and Norton would
> not load up I was getting a error loading image, then I
> restarted and was able to partial fix this. Is there
> something wrong with my hdd does it have damaged sectors
> but why would this mess up the OS? Using another hard
> drive I can view and recovery the data. Any ideas why this
> is happening and what I can do to prevent this??
>
> Thanks for reading this sorry for it being so long.
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