

Re: Norton Antivirus 2003 and Ports 110, 25

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<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-07/2860.html>

From: Lanwench [MVP – Exchange] (lanwench_at_heybuddy.donotsendme.unsolicitedmail.atyahoo.com)

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Peter wrote:

> *There's something that I don't understand about how Norton Antivirus
> interferes with e-mail in Windows.*

>

> *For some reason, when I force the Norton Antivirus service to shut
> down, all e-mail clients stop working. It becomes impossible to
> connect to ports 110 or 25 in the ISP's mail server. I have even
> tried to telnet to the mail server (command "telnet [POP3 server]
> 110"), but this doesn't work either, which rules out that it is the
> mail client that causes the problem.*

>

> *My question is not exactly "how do I fix this", but rather:*

>

> **What* does Norton Antivirus 2003 modify in Windows, that it gets
> impossible to connect to the ISP's e-mail ports? Does it change
> something the registry? Does it perform changes to the Windows
> socket? Does it have a hidden service running in the background, as
> Norton Antivirus 2000 did ("popproxy.exe")?*

I'm honestly not sure how it does it nowadays – in the old days a lot of AV software would replace the server names with localhost to run a little proxy for scanning. It's more sophisticated now and actually **works**, which it didn't used to!

You can disable mail scanning if you want (I don't, myself). Any reason you're shutting down your AV anyway?

>

> *This is really strange, and I am out of clues. I will appreciate any
> help you can provide.*

>

> *Regards,*

>

> *Peter*