

Re: PROBLEM

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-06/2131.html>

From: Alan Illeman (*illemann_at_surfbest.net*)

Date: 06/12/04

Date: Fri, 11 Jun 2004 20:59:12 -0400

<anonymous@discussions.microsoft.com> wrote in message
news:1b37a01c44fe0\$7f76ed00\$a301280a@phx.gbl...

>
> >-----Original Message-----
> >
> > "Bill Mertes" <thinjake@aol.com> wrote in message
> > news:1abaa01c44f26\$8d9c0360\$a301280a@phx.gbl...
> > > My computer has been freezing lately. I have been
> > getting
> > > this blue screen error message
> > >
> > > "**** STOP: 0x0000000A (0xFE6A6A0, 0x00000002,
> > > 0x00000001,
> > > 0x80432ab9) IRQL_NOT_LESS_OR_EQUAL
> > >
> > > *** Address 80432ab9 base at 804000000, date stamp
> > > 4047db83 - ntskrnl.exe
> > >
> > > It hem mentions somehting about if I recently installed
> > > new hardware, which I haven't in months.
> > >
> > > Someone please help!
> > >
> > > Did you read the other msgs in this ng? It seems that a
> > > 'freeze' and 'blue screen' are often mentioned. Obviously
> > > this is not normal behaviour - so why? Well it could be
> > > the result of a virus (it could be other causes too), so
> > > have you recently scanned for viruses using up-to-date
> > > software? Are you protecting your PC with a firewall
> > > and/or router? Are you browsing/mailling using the
> > > Administrator account (heaven forbid)? How long did
> > > your system run normally before this problem? Are you
> > > a single user, or on a network? Is this PC at home for
> > > personal user, or at your workplace? If someone is to
> > > correct this problem, they need to know more.
> > >

> >

- > *I scan for viruses every Friday with updated Norton*
- > *Antivirus 2004. I do have a router, but I am not sure of*
- > *the firewall. I believe my ISP has some sort of firewall*
- > *installed. The only mail I use on this computer is AOL.*
- > *The system ran normally for 6–9 months when I had another*
- > *blue screen problem (but I forget how we corrected that).*
- > *I am a single user but I have it networked with my*
- > *laptop. Anything else?*

Well Bill/Anonymous, I would advise that you scan every day at least. You didn't answer my question about browsing using the Admin account? A firewall at your ISP won't protect you. I'm not familiar with routers except that I hear that most of them block all incoming but none outgoing, and you have to fine tune them to open the ports necessary for desired outgoing packets. Have you been to a site that tests your vulnerability? There are several, on is . . .
<http://www.auditmypc.com/freescan/scanoptions.asp>

Let me know.