

## Re: PROBLEM

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-06/2076.html>

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*anonymous\_at\_discussions.microsoft.com*

**Date:** 06/11/04

Date: Fri, 11 Jun 2004 11:21:52 -0700

>-----Original Message-----

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> "Bill Mertes" <thinjake@aol.com> wrote in message  
> news:1abaa01c44f26\$8d9c0360\$a301280a@phx.gbl...

>> My computer has been freezing lately. I have been  
getting

>> this blue screen error message

>>

>> "\*\*\* STOP: 0x0000000A (0xFE6A6A0, 0x00000002,  
0x00000001,

>> 0x80432ab9) IRQL\_NOT\_LESS\_OR\_EQUAL

>>

>> \*\*\* Address 80432ab9 base at 804000000, date stamp

>> 4047db83 - ntskrnl.exe

>>

>> It hem mentions something about if I recently installed  
>> new hardware, which I haven't in months.

>>

>> Someone please help!

>

> Did you read the other msgs in this ng? It seems that a  
> 'freeze' and 'blue screen' are often mentioned. Obviously  
> this is not normal behaviour - so why? Well it could be  
> the result of a virus (it could be other causes too), so  
> have you recently scanned for viruses using up-to-date  
> software? Are you protecting your PC with a firewall  
> and/or router? Are you browsing/mailling using the  
> Administrator account (heaven forbid)? How long did  
> your system run normally before this problem? Are you  
> a single user, or on a network? Is this PC at home for  
> personal user, or at your workplace? If someone is to  
> correct this problem, they need to know more.

>

>

I scan for viruses every Friday with updated Norton  
Antivirus 2004. I do have a router, but I am not sure of

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threw firewall. I believe my ISP has some sort of firewall installed. The only mail I use on this computer is AOL. The system ran normally for 6–9 months when I had another blue screen problem (but I forget how we corrected that). I am a single user but I have it networked with my laptop. Anything else?

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