

RE: Windows Explorer – Freaky Behaviour

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-05/2572.html>

From: G Patterson (*anonymous_at_discussions.microsoft.com*)

Date: 05/13/04

Date: Thu, 13 May 2004 08:40:33 -0700

Thanks for your suggestion. I had some difficulty starting in Safe Mode [wouldn't accept my login password – is this because I am on a network?].

I tried disabling third party applications as suggested and so far the problem has not re-appeared. :-)

I checked out the registry and there are only two Internet Explorer extensions, neither of which are comprehensible or familiar. What am losing out on by just leaving the third party applications setting unchecked?

Thanks,

G

>-----Original Message-----

>

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>>From: "G Patterson" <anonymous@discussions.microsoft.com>

>>Subject: Windows Explorer – Freaky Behaviour

>>Date: Thu, 13 May 2004 04:26:36 -0700

>>

>>Hi there,

>>

>>Running Windows Explorer on Windows 2000. Everything is

>>ok for the first few minutes, but after some time (and

>>I've no idea what triggers it) things start to go a bit

>>pear-shaped.

>>

>>The folder icons in the left-hand navigation start to

>>disappear, to be replaced by a text file icon (with an "A"

>>in the bottom corner). Some folders have no icon at all

>>and I can't use the left-hand pane to navigate any

more...

>>

>>Any ideas?

>>

>>GP
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>
>Number 1 troubleshooting step: Does this happen in Safe Mode?
>
>Also, I recommend disabling third-party browser extensions when things start going wrong with Internet Explorer / Windows Explorer
>(This is only if it does work fine in Safe Mode, because extensions are not loaded in this mode by default)
>To disable these:
> – Open Internet Explorer
> – Clear the checkbox for "Enable third-party browser extensions"
>(requires restart) found in Tools > Internet Options > Advanced
>If this works, then you can proceed to delete the one(s) causing the problem
>To delete them:
> – Run Regedit
> – Entries for browser extensions will be found in the below key.
>Export and delete the suspect ones.
>
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Internet Explorer\Extensions
>
>Lemme know if any of this helps
>
>
>--
>~~ JASON HALL ~~
>~ Performance Support Specialist,
>~ Microsoft Enterprise Platforms Support
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