

## Re: Very slow shutdown

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-05/0210.html>

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**From:** JClark (johnmc1937REMOVE\_at\_hotmail.com)

**Date:** 05/01/04

Date: Sat, 01 May 2004 18:05:40 GMT

On Sat, 1 May 2004 14:04:24 +0200, "Wouter" <wouter@nospam.nl> wrote:

> "JClark" <johnmc1937REMOVE@hotmail.com> wrote in  
> news:aa3790lthg233iq2qfat2fffInssu84uop@4ax.com  
>  
>> Hello group:  
>>  
>> OS: W2KP/SP4  
>> System: Supermicro, PIII, SCSI HD (2)  
>> Problem: Shutdown takes about 4 minutes, only about 45  
>> seconds of the total is during the "shutting down" screen  
>> phase. There does not seem to have been any precipitating  
>> event, such as new software or hardware installation. Here's  
>> what I've tried:  
>>  
>> 1. Gone through task manager and shut down most of the  
>> programs, a handful at a time. Then go to restart. No  
>> help...4 min shutdown time.  
>>  
>> 2. Boot to safe mode, then shutdown. Same 4 minute delay.  
>>  
>> 3. Installed the uphclean program, even though I did not get  
>> the error message in event viewer which is associated with  
>> this problem (I am desperate!). No help.  
>>  
>> 4. Updated all the drivers I can find, including the NVidia  
>> display adapter. No help.  
>>  
>> 5. Uninstalled the Q329170 Hotfix, which some have reported  
>> as a cause of this problem. No change.  
>>  
>> I have considered the "parallell installation" recommended by  
>> microsoft, but I think it might be just as easy to format  
>> the drive, reinstall win2k, get updates, and then reinstall  
>> the programs from scratch ...ugh! (I have copies of all the  
>> data files on a second HD, so I wouldn't lose anything but  
>> time.) I also have a sector copy (Ghost) on the second HD,

>> *but I don't see much sense in using that, since it will*  
>> *restore the system just the way it is now, with the*  
>> *painfully slow shutdown.*  
>>  
>> *Any suggestions would be greatly appreciated.*  
>>  
>> *Many thanks!*  
>>  
>> *Jack*  
>  
>*I assume the UPHClean service is installed correctly and shows*  
>*at least a "started" event in the Application Event log at*  
>*startup of the PC*  
>*I also assume you got the latest UPHClean version, see:*  
>*<http://support.microsoft.com/default.aspx?kbid=837115>*  
>  
>*The trick that worked for me for some time (W2K SP4 fixed this*  
>*problem for me) was to stop the Spooler (Command Prompt):*  
>*net stop spooler /y*  
>*Then do the Shutdown.*  
>*After Startup, start the Spooler again (Command Prompt):*  
>*net start spooler*  
>  
>*You can try these command "manually" from the Command Prompt.*  
>*If they work, you can use a logoff and logon script to automate*  
>*these stop and start tasks.*  
>  
Wouter:

Yes, I did use the latest UPHClean version from MS and my eventlog shows that it started.

I tried disabling the spoiler service, but it did not help.

I then went through the "services" list and disabled many of them that did not apply to my system such as alerter, messenger, wireless, etc. I also polished up some of the firewall entries which were in "ask" mode (Sygate). So.....after all of that, the shutdown time has decreased from almost four minutes, to just under two. Maybe I should consider that a bargain.

I really appreciate your suggestions, as with past problems.

Jack