

## Re: Very slow shutdown

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-05/0176.html>

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**Date:** 05/01/04

Date: Sat, 1 May 2004 14:04:24 +0200

"JClark" <johnmc1937REMOVE@hotmail.com> wrote in  
news:aa3790lthg233iq2qfat2ffflnssu84uop@4ax.com

- > *Hello group:*
- >
- > *OS: W2KP/SP4*
- > *System: Supermicro, PIII, SCSI HD (2)*
- > *Problem: Shutdown takes about 4 minutes, only about 45*
- > *seconds of the total is during the "shutting down" screen*
- > *phase. There does not seem to have been any precipitating*
- > *event, such as new software or hardware installation. Here's*
- > *what I've tried:*
- >
- > *1. Gone through task manager and shut down most of the*
- > *programs, a handful at a time. Then go to restart. No*
- > *help...4 min shutdown time.*
- >
- > *2. Boot to safe mode, then shutdown. Same 4 minute delay.*
- >
- > *3. Installed the uphclean program, even though I did not get*
- > *the error message in event viewer which is associated with*
- > *this problem (I am desperate!). No help.*
- >
- > *4. Updated all the drivers I can find, including the NVidia*
- > *display adapter. No help.*
- >
- > *5. Uninstalled the Q329170 Hotfix, which some have reported*
- > *as a cause of this problem. No change.*
- >
- > *I have considered the "parallell installation" recommended by*
- > *microsoft, but I think it might be just as easy to format*
- > *the drive, reinstall win2k, get updates, and then reinstall*
- > *the programs from scratch ...ugh! (I have copies of all the*
- > *data files on a second HD, so I wouldn't lose anything but*
- > *time.) I also have a sector copy (Ghost) on the second HD,*
- > *but I don't see much sense in using that, since it will*

- > *restore the system just the way it is now, with the*
- > *painfully slow shutdown.*
- >
- > *Any suggestions would be greatly appreciated.*
- >
- > *Many thanks!*
- >
- > *Jack*

I assume the UPHClean service is installed correctly and shows at least a "started" event in the Application Event log at startup of the PC

I also assume you got the latest UPHClean version, see:  
<http://support.microsoft.com/default.aspx?kbid=837115>

The trick that worked for me for some time (W2K SP4 fixed this problem for me) was to stop the Spooler (Command Prompt):

```
net stop spooler /y
```

Then do the Shutdown.

After Startup, start the Spooler again (Command Prompt):

```
net start spooler
```

You can try these command "manually" from the Command Prompt.

If they work, you can use a logoff and logon script to automate these stop and start tasks.