

## Re: Unsuccessful – The instruction at "0x70d62832"

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-04/4195.html>

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**From:** George Hester (*hesterloli\_at\_hotmail.com*)

**Date:** 04/25/04

Date: Sun, 25 Apr 2004 18:15:44 -0400

Don't forget to make sure you are at IE 5.01 when you install ANY Service Pack in Windows 2000 or you will be down this road again.

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George Hester

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"gerhard" <gerhardpremovethis@inch.com> wrote in message news:O1k5KvKEHA.4032@TK2MSFTNGP10.phx.g...  
> George,  
>  
> Well, last night I crashed again when I was opening Outlook Express, after 4  
> full days of no crashes. Actually it was svchost that crashed when OE  
> opened.  
> The svchost that runs the COM+ EventSystem, Netman, Rasman and the Tapi  
> service, not the one that runs RPCSS. The instruction at "0x00000001" was  
> pointing to itself.  
>  
> There was a difference this time, I was able to reboot. Because Explorer  
> was taken out of the equation with the thumbnail fix, I guess. Usually  
> shutdown hangs on closing Explorer.  
>  
> So I re-registered thumbvw.dll and then fixed the .xml key as you have  
> suggested. It's not the cause, but it helps in recovering.  
>  
> I am not going to pursue this problem, I've already started setting up a new  
> machine with the program development projects that I am working on. IE6  
> will not be on that machine, since you recommend staying away from it.  
> Once all projects are off the problem machine and working well on the new  
> one, I will wipe out the machine with the problem and rebuild it.  
> This approach is faster than helping Microsoft debug their software and then  
> not seeing a fix anyway.  
>  
> Thanks for all your help, George, it was worth a try,  
>  
> Gerhard  
>  
> "Gerhard" <gerhardpremovethis@inch.com> wrote in message  
> news:eumV9XIKKEHA.2704@TK2MSFTNGP10.phx.gbl...  
> > Thanks George,  
> >  
> > I have decided to use the sledge hammer. However, it will take about a  
> > week  
> > to determine if that fixed it.  
> > I googled this issue all the way back to last summer, and I have read all

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> > your posts. I noticed that nobody ever posted back to indicate whether it  
> > fixed their problem or not. I will post back in about a week, or sooner  
> if  
> > it did not fix it.  
> > In looking at my event log I see that I was crashing with just about any  
> > application that I ever use, VB6, Access 2000, Outlook Express, IE6 and  
> > svchost. Sometimes the instruction points to itself, sometimes to a zero  
> > address, and sometimes to an apparently good address.  
> > I do not have to be working with XML files in order for the crash to  
> occur.  
> > And of course I do not have thumbnail view enabled for the folders that  
> have  
> > XML files.  
> > When it happens, it is not immediately apparent that Explorer crashed,  
> > Explorer is still there. But then the machine cannot shutdown, hanging on  
> > trying to close Explorer no doubt, and it requires a hard reset then.  
> >  
> > Gerhard  
> >  
> > "George Hester" <hesterloli@hotmail.com> wrote in message  
> > news:%234CIRCBKEHA.2260@TK2MSFTNGP09.phx.gbl...  
> > Well it is a sledge hammer on a fly. The trouble is for me to explain the  
> > whole shebang just takes too long until I know it works. If it works  
> that's  
> > great and we can just regsvr32 thumbvw and put everything back to broke  
> just  
> > as it was before. The issue is the data that is removed from  
> > HKEY\_CLASSES\_ROOT by unregistering thumbvw.dll. Note that unregistering  
> > this actually does very little. Except fix the issue. Registering it  
> back  
> > will just result in the issue again. But sometimes it doesn't. In fact  
> > sometimes it fixes the issue entirely.  
> >  
> > But if you don't want to use the sledge hammer approach here is the fix  
> with  
> > a fine tooth comb:  
> >  
> > HKEY\_CLASSES\_ROOT\.xml\ShellEx\{BB2E617C-0920-11d1-9A0B-00C04FC2D6C1}  
> >  
> > Remove the data in that key in the registry. Note if you have installed  
> > cumulative updates for IE 6 from the first half of 2003 then to fix the  
> > issue IE 6 will need to be removed first. It is really mshtml.dll.  
> >  
> > --  
> > George Hester  
> >  
> > \_\_\_\_\_  
> > "Dave" <admin@ad.min> wrote in message  
> > news:u0Pmhk6JEHA.1892@TK2MSFTNGP09.phx.gbl...  
> > > Yeah how will this effect the system?  
> > >  
> > > "Gerhard" <gerhardpremovethis@inch.com> wrote in message  
> > > news:%23gdo3f6JEHA.3016@tk2msftngp13.phx.gbl...  
> > > > George,  
> > > >  
> > > > Can you expand on that a little? I couldn't find anything in the KB.  
> > > > Will thumbnail view still work in Explorer after unregistering it?  
> > > >  
> > > > Same problem here, I am also working with XML in Visual Studio,  
> getting  
> > > lots  
> > > > of these errors.  
> > > >

