

## Re: Windows installer

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.general/2004-04/2043.html>

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**Date:** 04/12/04

Date: Mon, 12 Apr 2004 20:22:22 +1000

"John" <anonymous@discussions.microsoft.com> wrote in message  
news:16b1201c4204d\$9ddd6780\$a001280a@phx.gbl...

- > had roxio creator that came with TDK DVD RW, tried to un-
- > install this program after reading reviews, now windows
- > installer comes up all time, can't load anything, windows
- > installer comes up just about when i open anything up.
- > Tried re-installing windows 2000, but then i get a error
- > that says "windows driver point not found
- > The\system Root\sys32\drivers\dxapi.sys device driver
- > could not locate the entry point Kels attached Process
- > in driver NtosKRnl.exe

Get a copy of msconfig.exe from <http://www.svrops.com/svrops/dwnldoth.htm>,  
then boot in Safe Mode, run it and disable all non-essential  
startup tasks until you find the culprit that's causing the  
problem.