

Unable to fax Office documents

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.fax/2005-07/msg00079.html>

- *From:* "Lynn" <Lynn@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 27 Jul 2005 23:04:03 -0700
-

Hi all,

This is what I am trying to achieve. I am writing a web application to allow my users to submit their documents for faxing. I have tested it using bmp and txt file and both seems to be ok. When I try to test with excel of word document, it gives me error. From the applicaiton event log, noticed that there are some messages on msiinstaller couldn't find some keys in the HKEY_CURRENT_USER registry. From the task manager I noticed that winword.exe or excel.exe was run by Network service (I am using Win2003 server). So, I changed the user identity that run the defaultapppool in my IIS with a userid which I can login and launch Word or Excel(I thought it's because there's some registry settings that needs to set during the first time using office). But even after that when I ran the application again, it gives me the same error. The problem only goes away when I add that userid into administrators group which I am not infavour of.

Can someone enlighten me on this?

Thanks in advance

.

- *Follow-Ups:*
 - ◆ ***Re: Unable to fax Office documents***
 - ◇ *From:* Raghavendra R [MSFT]
- Prev by Date: ***Re: Faxing to network fax***
- Next by Date: ***Re: Error 8218 in Eventlog when using ms faxservice on win2000 server***
- Previous by thread: ***Faxing to network fax***
- Next by thread: ***Re: Unable to fax Office documents***
- Index(es):
 - ◆ ***Date***
 - ◆ ***Thread***