

Re: Unable to send fax using the IFaxServer interface

Source: <http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.fax/2004-04/0090.html>

From: Raghavendra R [MSFT] (*raghavr_at_online.microsoft.com*)

Date: 04/27/04

Date: Tue, 27 Apr 2004 18:09:40 +0530

We just wrote a managed service that was successfully able to send a fax using Windows 2000 Fax COM Object Model. We could send fax by configuring the service to run both under 'Local System' & 'User account'.

Please let us know what's the exact error code you are getting & share out the code if possible? Is there exactly no difference between your normal app & service code as far as sending fax code segment is concerned.

Also please send us the output of 'sc qc <your_service_name>' so we know what kind of service is yours? 'sc.exe' is a standard service controller exe available on windows boxes though I am not sure if it's present on Windows 2000.

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Raghavendra R

Microsoft Printing, Imaging and Fax Team

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"R. Sridharan [MSFT]" <sridhar@online.microsoft.com> wrote in message news:O65BnXEKEHA.3016@tk2msftngp13.phx.gbl...

> Make sure you have Added the Fax printer. If it is local , then you should
> see Fax as a printer. Also make sure you have the app associated with .tif
> extension exists and working.

>

> --

> R. Sridharan [MSFT]

> Microsoft Printing, Imaging and Fax Team

>

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> Please do not send email directly to this alias. This alias is for newsgroup

> purposes only.'

>

> "Nicolas Caron" <caronnNO@SPAMca.objectiflune.com> wrote in message

> news:xn0dhabc54uaas000@msnews.microsoft.com...

> > Not sure if this is the right newsgroup to post this, if not where

> > should I post this?

> >

> > Anyway here's the question... I have developped a service application

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> > that needs to send faxes. I can connect to the local fax service with
> > IFaxServer.Connect, and then create a FaxDoc with
> > IFaxServer.CreateDocument.
> >
> > The problem is when I try to send that document... I always get an
> > "Data is invalid" error. The data I try to send is a basic .tif file.
> > What baffles me is that when I take the exact same code and try to send
> > the exact same tif file from a normal application (as opposed to my
> > service) it works perfectly...
> >
> > I tried configuring my service to use both LocalSystem and my own
> > account and it didn't work. Since connecting to the server works I
> > assume this is not a users rights issue...
> >
> > Thanks for the help. As stated before if this is the wrong newsgroup
> > for this message tell me where I should be posting it...
>
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