

HELP! EXPLORER WILL NOT OPEN.

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.applications/2004-04/0130.html>

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Date: 04/09/04

Date: Thu, 8 Apr 2004 19:10:27 -0700

Hey Debbie,

I must have been getting confused with another computer that I was working on yesterday because going into safe mode the computer did not have the same problem. I did not end up being able to fix the problem, but I can tell you what NOT to do. I disabled every driver and turned off every service that wasn't running when the computer was in safe mode. The problem still existed. Then, being frustrated and feeling like I was so close to fixing it, I made my mistake. In the device manager, there is a view menu at the top in which you can tell it to "show hidden devices". Without researching what they were, I disabled them as well. The computer wouldn't boot from then on and even a repair installation wouldn't work. Because of the data on the drive, I am now paying to have the data recovered off of it. So, don't try that, lol. Looking at the problem now, I believe that it does not have to do with drivers or windows services that are running. I'm not sure what else doesn't run in safe mode, but another thing that I was thinking is that it might be a problem with the user accounts. On mine, even logging in under a different name didn't solve the problem, but maybe there is something in general with all of the accounts that got corrupted. I will post back if the data recovery report lends any insight to this puzzle. Good luck.

>-----Original Message-----

>I trying to fix a laptop for a co-worker. Her son has
>surfed many sites that picked up spyware and hijackers.
>I've cleaned them all, ran numerous virus scans, spy
>scans, trojans scans, etc... I've re-installed Windoes
>2000 Pro. And I am still having the same problem. when

I

>click to open "my computer", explorer, internet
explorer,
>search for files and folders, I get an hourglass cursor,
>all the desktop icons disappear then reappear but the

microsoft.public.win2000.applications: HELP! EXPLORER WILL NOT OPEN.

- >*programs never open. They are work fine in safe mode.*
- >*Please Please does anyone know what the problem could*
BE??!
- >.
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