

RE: Server restarted alone!!

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Source:

http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.advanced_server/2005-11/msg00062.html

- *From:* mikeros@xxxxxxxxxxxxxxxxxxxxxxxx (Mike Rosado [MSFT])
 - *Date:* Sat, 19 Nov 2005 17:29:40 GMT
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Hola Gonzalo,

In order to determine if you are running in to any of the LSA problems referenced in the following articles, I would recommend you contact Microsoft Product Support Services to further troubleshoot this issue. You should request to speak with a Support Engineer in the Platforms Directory Services group who deal in troubleshooting LSA related issues. Both of the hotfixes mentioned in these articles are Post SP4 fixes.

896179 The Lsass.exe process stops responding or uses 100 percent of the CPU
<http://support.microsoft.com/?id=896179>

841037 NTLM authentication may stop unexpectedly in Windows 2000
<http://support.microsoft.com/?id=841037>

Hope this helps,
Mike Rosado
Windows 2000 MCSE + MCDBA
Microsoft Enterprise Platform Support
Windows NT/2000/2003 Cluster Technologies

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<<http://www.microsoft.com/info/cpyright.htm>>

-----Original Message-----

- > From: <GonzaloRamos@xxxxxxxxxxxxxxxxxxxxxxxx>
- > Subject: Server restarted alone!!
- > Date: Fri, 18 Nov 2005 09:32:06 -0800
- >
- > Hi, I have 2 servers running Windows 2000 Advanced Server SP4 with IE 6.0 and

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- > security patch against blaster worm, running the cluster service.
- > Last night one of the servers restarted and the following errors were in the
- > event viewer: 1_The security package negotiate generated an exception. The
- > package is now disabled.
- > 2_The security package kerberos generated an exception. The
- > package is now disabled.
- > After this error the cluster resources started to fail.
- > The computer restarted and the slave server did not get control of the
- > cluster so the whole system went down.
- > I read some articles in the support site but they say that the problem
- > of
- > the negotiate security package can't happen with SP4, and I didn't find
- > anything about the error of Kerberos security package so I don't know
- > what
- > could be happening.
- > I also run antivirus and anti spyware and nothing was found.
- > Can anyone help me?
- >
- >

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