

microsoft.public.win2000.advanced_server: Re: Event ID: 1001 (Rebooted from a bugcheck)

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Source:

http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.advanced_server/2004-08/0423.html

From: Feng Mao (fengmao_at_online.microsoft.com)

Date: 08/31/04

Date: Tue, 31 Aug 2004 02:29:37 GMT

Hi Mazi,

Sorry for my delayed reply!

When Windows encountered fatal error, especially the unexpected error in Kernal mode, it will send a blue screen message and start dump the memory information to memory.dmp.

If you would like to take a look at what is stored in memory.dmp, you can use Dumpchk.exe to check the memory dump file.

For the detailed information on how to use dumpchk.exe, you may visit the below article in Microsoft knowledge base:

156280 How to Use Dumpchk.exe to check a memory dump file

<http://support.microsoft.com/?id=156280>

For the question about how to launch My Computer in Command Line Internet (CLI). You may try the command

```
EXPLORER /N
```

It will start the Windows Explorer without the Folder panel and located to drive C:.

I hope it is helpful.

Have a nice day!

Thanks & Regards,

Feng Mao [MSFT], MCSE
Microsoft Online Partner Support

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Re: Event ID: 1001 (Rebooted from a bugcheck)

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When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from your issue.

=====

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| From: "!SpamMe" <a@b.com>
| Newsgroups: microsoft.public.win2000.advanced_server
| References: <Pg% Wc.179359\$8_6.75522@attbi_s04>
| <gO\$yGv0iEHA.2936@cpmsftngxa10.phx.gbl>
| Subject: Re: Event ID: 1001 (Rebooted from a bugcheck)
| Lines: 144
| X-Priority: 3
| X-MSMail-Priority: Normal
| X-Newsreader: Microsoft Outlook Express 6.00.3790.181
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.181
| Message-ID: <3nrXc.320474\$%_6.87638@attbi_s01>
| NNTP-Posting-Host: 24.30.21.186
| X-Complaints-To: abuse@comcast.net
| X-Trace: attbi_s01 1093550655 24.30.21.186 (Thu, 26 Aug 2004 20:04:15 GMT)
| NNTP-Posting-Date: Thu, 26 Aug 2004 20:04:15 GMT
| Organization: Comcast Online
| Date: Thu, 26 Aug 2004 20:04:15 GMT
| Path:
| cpmsftngxa10.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!newsfeed00.s
| ul.t-online.de!t-online.de!border2.nntp.dca.giganews.com!nntp.giganews.com!w
| ns13feed!worldnet.att.net!attbi_s01.POSTED!53ab2750!not-for-mail
| Xref: cpmsftngxa10.phx.gbl microsoft.public.win2000.advanced_server:26204
| X-Tomcat-NG: microsoft.public.win2000.advanced_server

| Hi Feng Mao,

| Thank you for your quick response to my post. Unfortunately, there was the
| only one-time crashed from a bugcheck @ around 1:57AM. At first, I thought
| the crashed was due to an outage and problem with the UPS system. However,
| after reading the log through the event viewer, I noticed the crashed was
| due

| to a bugcheck with and Event ID:1001 and the following description on the
| Event viewer:

| The computer has rebooted from a bugcheck. The bugcheck was: 0x000000c2
| (0x0000000a, 0xff9968b8, 0x6e657645, 0x00000000). A dump was saved in:
| C:\WINDOWS\MEMORY.DMP.

| As with a blue screen, I could not testify it since the system rebooted by
| itself. Would not the above description from the Event viewer help? There
| is

| a C:\WINDOWS\MEMORY.DMP file on my system:

| Directory of C:\WINDOWS

Re: Event ID: 1001 (Rebooted from a bugcheck)

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| 08/25/2004 01:57 AM 267,972,608 MEMORY.DMP

| 1 File(s) 267,972,608 bytes

| Should I delete it or is there any use of it?

| BTW, do you know how to launch "My Computer" from a Command Line Internet
| (CLI) instead of from the "START" button? I usually login into my server
| as

| a regular user with a CLI launched from the "runas" with administrator
| privilege to allow me to access some admin tasks, i.e. compmgmt.msc.

| --

| Mazi

| "Feng Mao" <fengmao@online.microsoft.com> wrote in message
| news:gO\$yGv0iEHA.2936@cpmsftngxa10.phx.gbl...

| > Hi Mazi,

| >

| > Thank you for posting!

| >

| > I think it is a kind of blue screen. The system will reboot itself if
| there

| > is a kernel crash in Windows. We can change some settings to let the
| system

| > show the error message. Right click the My Computer icon on the desktop
| and

| > choose Properties. On the Advanced tab, click Startup and Recovery. In
| > that dialog uncheck "Automatically reboot".

| >

| > Make sure you check "Write an event to the system log" and "send an
| > administrative alert". In the Write Debugging Information section,
| choose

| > "Complete Memory Dump" from the drop list. Then the file path is:

| >

| > %SystemRoot%\MEMORY.DMP

| >

| >

| >

| > Try to re-produce the problem. Do you encounter a blue screen? If there
| is

| > a blue screen, let me know what exact error message you encounter. The
| blue

| > screen error usually in the following format:

| >

| > STOP: 0x0000000A (0x0000002e, 0x00000002, 0x00000000, 0xff0d9c07)

| >

| > IRQL_NOT_LESS_OR_EQUAL - NDIS.SYS

| > ---> This is only an example.

| >

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|>
|>
|> The information in the error message will help us to troubleshoot the
|> problem.
|>
|>
|> Have a nice day!
|>
|> Thanks & Regards,
|>
|> Feng Mao [MSFT], MCSE
|> Microsoft Online Partner Support
|>
|> Get Secure! – www.microsoft.com/security
|>
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|> that others may learn and benefit from your issue.
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|>
|> -----
|> | From: "!SpamMe" <a@b.com>
|> | Newsgroups: microsoft.public.win2000.advanced_server
|> | Subject: Event ID: 1001 (Rebooted from a bugcheck)
|> | Lines: 22
|> | X-Priority: 3
|> | X-MSMail-Priority: Normal
|> | X-Newsreader: Microsoft Outlook Express 6.00.3790.181
|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.181
|> | Message-ID: <Pg%Wc.179359\$8_6.75522@attbi_s04>
|> | NNTP-Posting-Host: 24.30.21.186
|> | X-Complaints-To: abuse@comcast.net
|> | X-Trace: attbi_s04 1093435567 24.30.21.186 (Wed, 25 Aug 2004 12:06:07
|> | GMT)
|> | NNTP-Posting-Date: Wed, 25 Aug 2004 12:06:07 GMT
|> | Organization: Comcast Online
|> | Date: Wed, 25 Aug 2004 12:06:07 GMT
|> | Path:
|>
|>
|> | cpmsftngxa10.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!newsfeed00.s
|>
|>
|> | ul.t-online.de!t-online.de!border2.nntp.dca.giganews.com!nntp.giganews.com!w
|> | n14feed!worldnet.att.net!attbi_s04.POSTED!53ab2750!not-for-mail
|> | Xref: cpmsftngxa10.phx.gbl
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