

ptwilliams?

Source:

http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.active_directory/2004-07/2587.html

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Hi Paul,

I've seen your posts throughout this great forum and you've helped me in the past. I'm trying to narrow down a problem with one of my two DCs and was hoping you could give me some pointers. I'm having problems with the 2nd dc installed in the network. A while back (June), I had run netdiag just as a precaution, and everything was looking fine. I started having problems with time synch, which I was able to resolve. Afterwards, I tried to open ADUC and received the following message:

Naming information cannot be located because: The logon attempt failed.

I get the same message with ADSS.

Looking at the event viewer, I saw errors in Application:

Event Type: Error
Event Source: Userenv
Event Category: None
Event ID: 1000
Date: 7/16/2004
Time: 4:20:02 PM
User: NT AUTHORITY\SYSTEM
Computer: LEXW2KSVR1
Description:

Windows cannot determine the user or computer name. Return value (1326).

I ran netdiag and get this:

DC list test : Failed
[WARNING] Cannot call DsBind to lexw2ksvr1.secfedbank.com (10.20.132.2).
[ERROR_LOGON_FAILURE]

Trust relationship test. : Passed
Secure channel for domain 'SECFEDBANK' is to

microsoft.public.win2000.active_directory: ptwilliams?

'\\opsw2ksvr1.secfedbank.com'.

Kerberos test. : Failed

[FATAL] Kerberos does not have a ticket for LEXW2KSVR1\$.

LDAP test. : Passed

[WARNING] Failed to query SPN registration on DC
'lexw2ksvr1.secfedbank.com'.

[FATAL] Cannot do NTLM authenticated ldap_bind to
'opsw2ksvr1.secfedbank.com': Invalid Credentials.

[FATAL] Cannot do Negotiate authenticated ldap_bind to
'opsw2ksvr1.secfedbank.com': Invalid Credentials.

[WARNING] Failed to query SPN registration on DC
'opsw2ksvr1.secfedbank.com'.

When I installed both DCs, I was cautious as to the problems that misconfigured dns could cause, so everything there is correct (;-p). I've verified AD installation & srv records. I've googled and searched for answers on technet for LDAP errors and event id:1000, to no avail. Per kb article 329887, I've reset security configuration and that didn't work either. At the moment, I'm reading AD Troubleshooting Chapter 10, which I found on the MS website. I'm not to familiar with LDAP, which seems to be having some problems.

If you could offer any insight, I'd greatly appreciate it!